

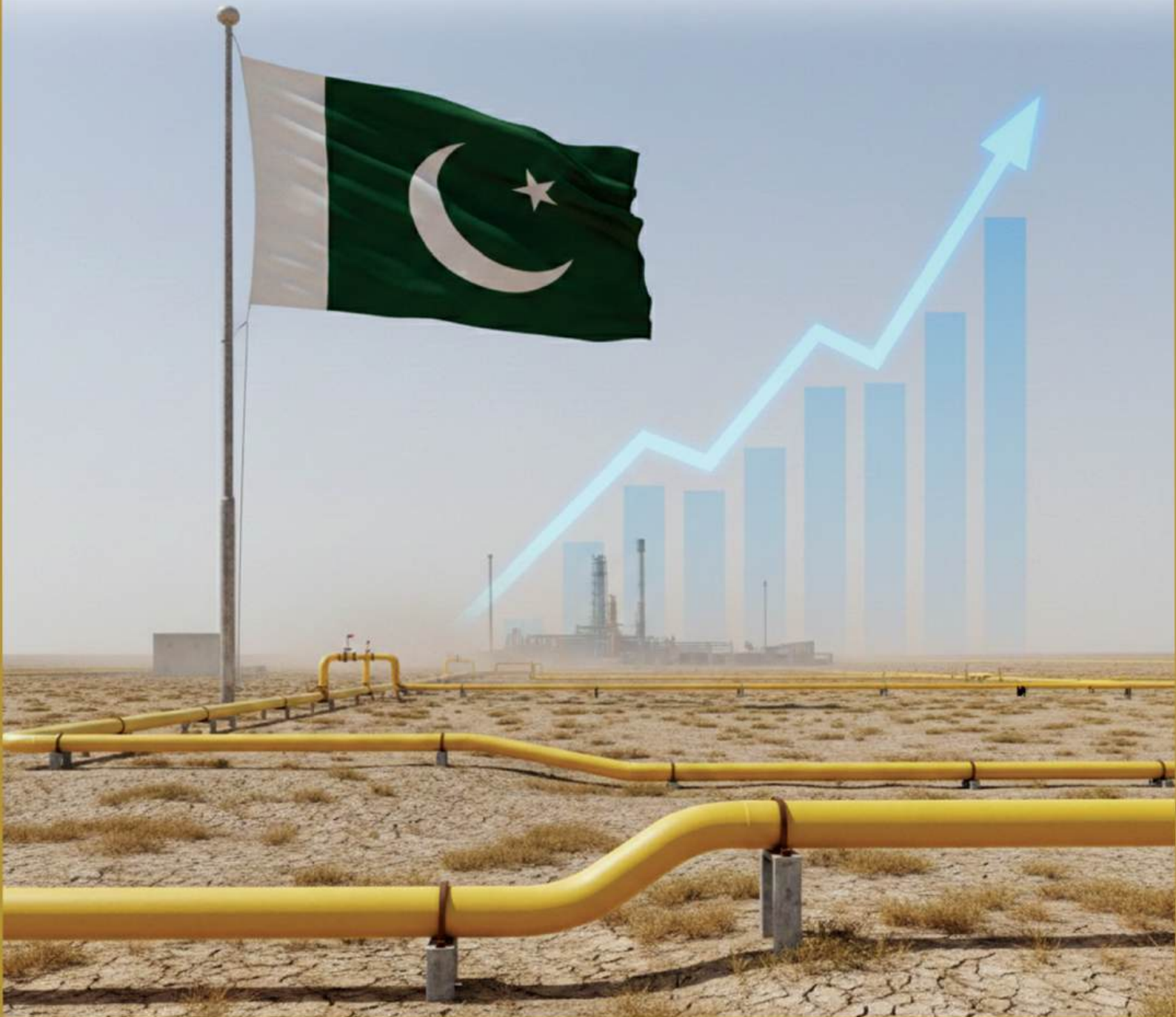


THE PRIDE

OFFICIAL NEWSLETTER OF SNGPL

Volume 19
Issue 01
January 2026

PAKISTAN AND SUI NORTHERN IN 2026





سوئی ناردرن گیس
Sui Northern Gas

Media Affairs Department | میڈیا افیئرز ڈیپارٹمنٹ

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Estimated

بل کیلکولیٹ کرنے کیلئے

www.sngpl.com.pk وزٹ کریں

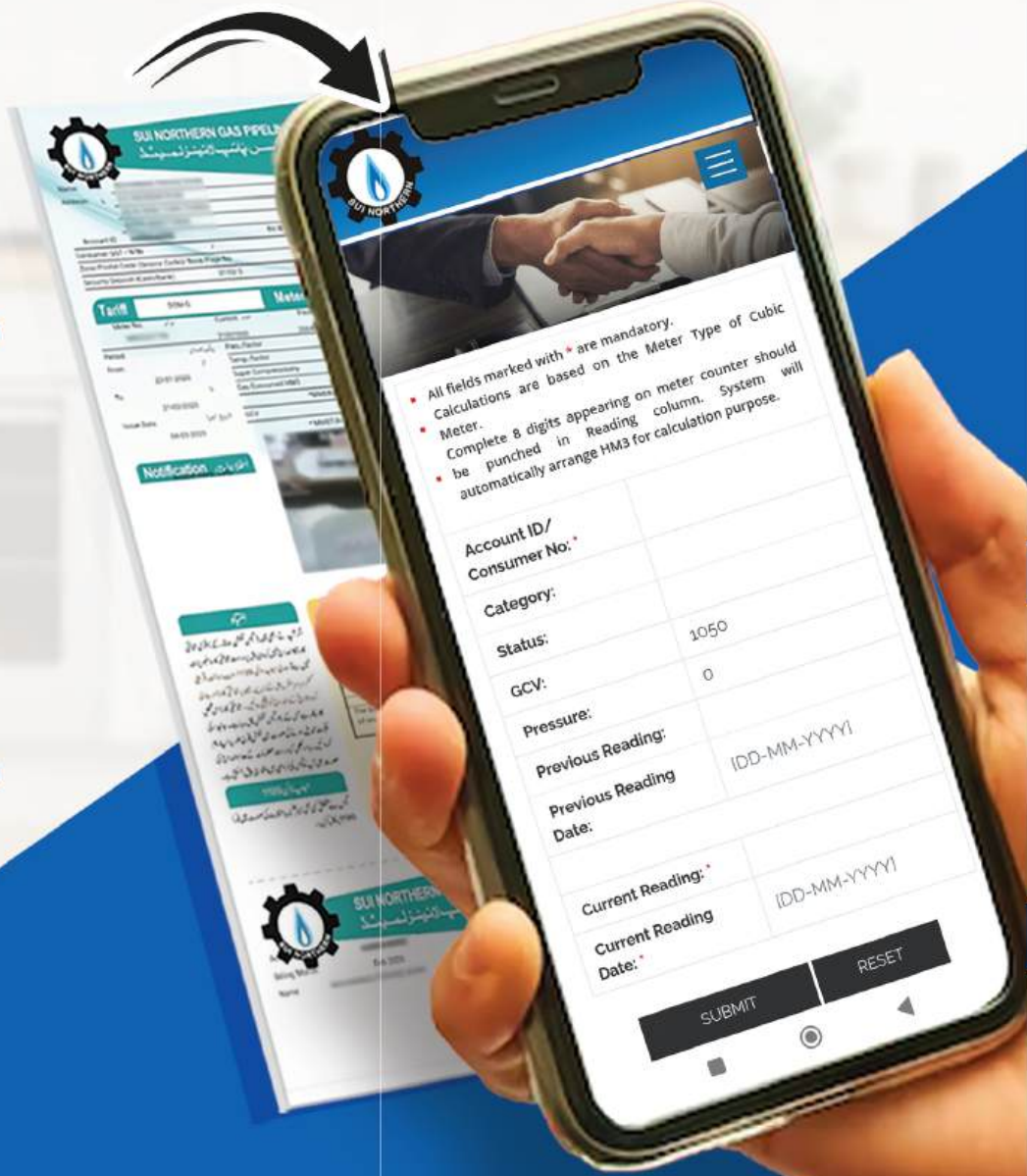
Bill Estimator میں

صارف نمبر، موجودہ ریڈنگ اور

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سوئی ناردرن گیس کی جانب سے

نئے RLNG گھریلو گیس کنکشنز کی فراہمی جاری ہے

گیس بل بذریعہ راست ادائیگی

کے لیے بل پر موجود QR کو دیکھیں کریں



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MESSAGE FROM

MANAGING DIRECTOR

As we move forward into another important year of our professional journey, I would like to take a moment to acknowledge the dedication, resilience and professionalism demonstrated by all our teams across the Company. Your collective efforts have enabled us to achieve strong operational and financial performance, and I am confident that with the same vigour and energy, we can sustain and even surpass these results in the months ahead.

Our recent profitability is a testament to disciplined operations, prudent cost management and a focused strategy. However, we must remain mindful that sustaining the profitability requires continuous improvement. One of our key priorities remains the further reduction of Unaccounted for Gas (UFG). Every percentage point reduced directly strengthens our financial health and enhances stakeholders' confidence. I urge all departments to intensify the efforts in leak detection, network integrity, monitoring and strict compliance with operational controls. Reducing UFG is not just a target; it is a shared responsibility that directly impacts our bottom line and long-term sustainability.

I encourage every member of our Company to continue working with the same passion, accountability and teamwork that have brought us this far. With disciplined execution, operational excellence and a customer-centric mindset, we can further enhance profitability, reduce UFG and strengthen our position as a leading Gas Distribution Company.



In This Issue



Pakistan and Sui Northern in 2026



A Milestone in Fire Safety Excellence



MD SNGPL Elected as Vice Chairman of the Board of Directors of the Petroleum Institute of Pakistan (PIP)

اس شمارے میں

کمپریس ایشن 8-AC میں
HSE آگاہی وال کا قیام



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COVER STORY



PAKISTAN AND SUI NORTHERN IN 2026

Shahbaz Khan Afridi

In 2026, amid the energy challenges being faced by Pakistan, Sui Northern Gas Pipelines Limited holds extraordinary importance. Energy forms the backbone of any country's economy, industry and daily life, and in a developing country like Pakistan, the natural gas sector is directly linked to economic stability.

For decades, Sui Northern Gas has been responsible for transmitting natural gas across the northern and central regions of the country. By 2026, it is no longer merely a gas supply company but has become a symbol of national responsibility and energy management. With population growth, urban expansion and rising industrial needs, the demand for gas has steadily increased. To meet this growing demand, the company has adopted modern technology, improved governance and effective planning to make the system more stable and transparent.

Among the key challenges are gas shortages, leakage and gas theft. In such circumstances, Sui Northern Gas plays the role of a guardian, striving to secure the country's energy

future through resource protection, transparent systems and public awareness. Digital monitoring, smart metering and modern surveillance systems are proving to be important steps in this direction. Furthermore, in 2026, Pakistan is moving towards sustainable development. The development of modern infrastructure indicates that Sui Northern Gas is adapting to contemporary demands. Its objective is not only to meet present needs but also to lay the foundation for a secure and stable energy system for future generations.

It would not be wrong to say that Pakistan in 2026 and Sui Northern Gas are closely interconnected. On one hand, national progress depends on a stable energy system; on the other, the Company's success relies on public cooperation, responsible consumption and collective awareness.

With all these steps, 2026 could become not only a year of overcoming the energy challenges but also the foundation of a strong, self-reliant and prosperous Pakistan.

*The Writer is Officer (Media Affairs),
Head Office.*

DIGITIZATION



INAUGURATION OF WHATSAPP COMMUNICATION AS A NEW DIGITAL CHANNEL FOR RAPID DELIVERY OF URGENT FEE BILLS

Muhammad Azam

SNGPL remains committed to serve its customers with renewed focus by leveraging modern digital resources and interventions. The Company continues to deploy technology across multiple domains to enhance customer facilitation and ensure faster and more reliable communication. The Management of SNGPL has consistently demonstrated its inclination towards adopting progressive initiatives aimed at improving customer experience.

In September 2025, the Government of Pakistan relaxed the moratorium on domestic RLNG connections, which had been in place since 2021. After a prolonged period of four years, the lifting of this ban resulted in an overwhelming response and a significant influx of applications for RLNG connections. This surge created operational challenges, particularly in the timely delivery of urgent fee bills to applicants. Traditional delivery methods through post or courier services often involve delays, and in some cases, issues related to non-delivery are also encountered.

To address these challenges and strengthen the delivery mechanism, the IT/MIS Department, in collaboration with the Retail Sales Department, has acquired and deployed a WhatsApp-based

communication channel as a pilot initiative. This system enables the direct delivery of urgent fee bills to customers in PDF/document format via WhatsApp, eliminating the need to wait for physical delivery through postal or courier services. As a result, customers receive timely information, enabling faster processing and improved service responsiveness. This system was inaugurated by the Managing Director in January 2026, while DMD (Services), CIO and General Manager (Retail Sales) were also present along-with the team.

This initiative represents a significant step towards aligning with the Company's vision of a paperless, efficient and customer-centric service model. Beyond enhancing customer convenience, it also contributes in reducing paper consumption, printing costs and manual effort, thereby improving overall operational efficiency.

The Managing Director appreciated the efforts of IT/MIS and Retail Sales Departments to achieve this objective, led by DMD (Services). On this occasion, Retail Sales and IT/MIS Departments thanked the Management, for their guidance and support.

The Writer is Deputy Chief Officer (Retail Sales), Head Office.



SUI NORTHERN GAS PIPELINES LIMITED: A MILESTONE IN FIRE SAFETY EXCELLENCE

Shumaila Azam

In the high-stakes world of energy infrastructure, where pipelines span thousands of kilometers and deliver essential fuel to millions of homes and industries, fire safety is not merely a compliance checkbox, it is the bedrock of operational integrity and public trust. The 15th Annual Fire Safety Award, conferred by the National Fire Protection Association of Pakistan, underscored this truth with resounding clarity. This prestigious award recognized SNGPL's unwavering commitment to mitigate fire risks through innovative strategies, rigorous training and a culture of vigilance. For a company like Sui Northern Gas Pipelines Limited (SNGPL), operating in a sector inherently vulnerable to ignition hazards from natural gas transmission and distribution, earning this award is a testament to excellence amid fierce national competition.

In Pakistan, where industrial fires claim hundreds of lives and billions in damages annually,

awards like this spotlight the life-saving impact of sustained safety investment. They elevate industry benchmarks, foster accountability and act as a reminder that fire prevention is a shared imperative. For SNGPL, it is a proud validation of Safety-First commitment, aligning with the Company's broader HSE policy that has also garnered honours in CSR and environmental excellence. In the end, this honour belongs to every SNGPL team member who treats safety as a personal pledge. It is a call to action: Let's build on this momentum, turning excellence into habit, so that safety becomes synonymous with SNGPL's name. After all, in the pipeline of tomorrow, prevention is the strongest flow.

On behalf of SNGPL, Sajid Javed, Incharge HSE, received the award and presented to the Managing Director at Head Office.

*The Writer is Deputy Chief Engineer (HSE),
Head Office*

TECHNOLOGY

SMART TBS BALANCING: LEVERAGING IOT ENGINEERING AND AI MODELING

Farrukh Shabbir & Ahsan Majeed

In line with SNGPL's vision to modernize operations, DMD (Operations) tasked the Telecom Department with designing and deploying a Smart Town Border Station (TBS) Balancing solution leveraging IoT engineering, AI-driven modeling and secure TLS enabled MQTT communication. This initiative automates TBS operations, ensuring reliable gas supply with optimized pressure control and enhanced safety. From initial concept and in-house engineering to field deployment and commissioning, the solution has been translated into a fully operational system at Askari-X TBS Lahore, where it has been in operation since May 2025. Since commissioning, the system has consistently delivered uninterrupted gas supply with no low pressure complaints and a marked reduction in Unaccounted-for-Gas (UFG), validating its robust performance in field operating conditions.

Traditionally, TBS pressure regulation relied on manual intervention and static settings, which often resulted in pressure inconsistencies, setting higher operating pressures than required, resulting in gas leakages. The Smart TBS Balancing solution overcomes these issues through feedback driven, AI-enabled pressure regulation, dynamically adjusting TBS output based on real-time tail-end pressure. Live TBS data including upstream, downstream and tail-end pressures is accessible via a secure web interface, enabling round the clock remote monitoring. At the core of this solution is an AI-enabled TBS controller integrated with IoT-based tail-end pressure sensors, both designed in-house for seamless network integration. Real-time data analytics, predictive adjustments and automated pressure profiling ensure consistent delivery under varying demand, seasonal changes and dynamic weather conditions. Advanced machine learning model optimize network performance while integrated safety mechanisms maintain pressures within operational limits.

The Smart TBS solution is also capable of operating on a schedule driven model, automatically switching the gas supply on and off at predefined times while consistently maintaining tail-end pressure at the target level. This high level of precision removes the need for manual pressure



adjustments and significantly reduces the frequency of site visits. Additionally, the upgraded, digitally signed firmware enables remote adjustment of TBS pressures via cryptographic Transport Layer Security (TLS) enabled APIs, allowing distribution executives to override automatic regulation when necessary.

The Smart TBS Balancing initiative has generated tangible operational and financial gains by enabling fully automated gas supply management, reducing Unaccounted-for Gas (UFG) and lowering operating costs through the elimination of site visits while providing optimized pressure regulation. The successful implementation of the solution at the Askari-X TBS Lahore, highlights the transformative role of IoT and AI technologies in gas distribution operations. This initiative sets a new benchmark for TBS performance and establishes a scalable foundation for deploying AI-enabled solutions across the gas network to support long-term sustainability, cost efficiency and operational excellence.

The Writers are Deputy Chief Engineer (Telecom) and Senior Engineer (Telecom), Head Office.





GLIMPSES



Mian Khan Bugti, Parliamentary Secretary for Energy (Petroleum Division) met Amer Tufail, MD SNGPL at his office.



A Delegation from World Bank, met Amer Tufail, MD SNGPL at his office.

CORPORATE

Amer Tufail, the Managing Director of Sui Northern Gas Pipelines Limited (SNGPL), has been elected as Vice Chairman of the Board of Directors of the Petroleum Institute of Pakistan (PIP) during the Board Meeting held in January 2026. PIP is a longstanding industry body established in 1963 that represents all segments of Pakistan's petroleum and gas sector, serving as a key platform for collaboration among CEOs of member companies and industry stakeholders to shape policy, share knowledge and support sector development. MD SNGPL's election to the vice-chair position underscores his dual leadership role, overseeing SNGPL's strategic and operational activities while also assuming broader sectoral responsibilities at the institutional level.



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کے لیے بل پر موجود کوآڈر کوڈ تکمیل کریں
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USE OF ARTIFICIAL INTELLIGENCE IN ANALYZING DASHBOARD DATA

Sarah Ali

In today's competitive business environment, artificial intelligence has become a critical enabler of data-driven decision-making. Globally, AI has significantly transformed dashboard data analysis in the oil and gas sector by enabling faster insights, improved safety and more accurate operational decisions. Intelligent dashboards powered by AI are increasingly viewed as essential tools for achieving operational excellence and sustainability in energy and utility organizations (McKinsey, 2023; Deloitte, 2024). SNGPL has already established a strong foundation for data driven operations through the implementation of BO and OBI dashboards covering critical areas such as Metering, Billing, UFG, Accounts and other business operations. These dashboards offer structured visibility into historical and near-real-time data.

AI Tools for Business

AI tools are software-based solutions that apply artificial intelligence to tasks traditionally performed by humans. These tools enhance organizational efficiency and effectiveness by:

- Automating repetitive activities such as data entry, reporting and customer interactions
- Analyzing large and complex datasets to generate actionable business insights
- Improving customer engagement through chatbots and personalized services
- Forecasting trends to support strategic planning and risk mitigation

Studies indicate that organizations adopting AI at an early stage often achieve productivity improvements of 20–30% within the first year, along with better resource utilization and cost reductions (McKinsey, 2023; PwC, 2023).

Emerging Research-Driven Tools and Analytics Architecture

Modern big data analytics in the oil and gas industry typically rely on a multi-layered technology stack that integrates data engineering, analytics and visualization tools (WEF, 2023; IEA, 2022) in the following ways.

Data collection and streaming layer: For real-time data acquisition.

Data processing layer: To support large-scale data

processing and storage.

AI and machine learning analytics: For predictive and prescriptive analytics.

Visualization and dashboard layer: Business intelligence tools enhanced with AI outputs, often integrated into enterprise platforms such as Business Objects (BO) and Oracle Business Intelligence (OBI).

Domain-specific tools: For specialized interpretation of subsurface and operational data.

Globally, gas utilities are now progressing beyond traditional descriptive dashboards toward AI-augmented and automation-enabled analytics, where dashboards not only present historical data but also predict outcomes, automatically detect anomalies and recommend corrective actions. This evolution represents the next phase of digital maturity for utility companies seeking improved efficiency, reliability and financial performance (Gartner, 2024; Deloitte, 2024).

Examples

The tools listed below are commonly used to apply artificial intelligence in dashboard data analytics:

Palantir Foundry / AIP:

An enterprise AI platform that integrates large-scale operational data and applies advanced analytics for predictive and prescriptive dashboards.

Microsoft Power BI (with Copilot):

A business intelligence tool that uses AI to generate insights, forecasts, and natural-language queries within interactive dashboards.

Oracle Analytics Cloud:

A cloud-based analytics platform that combines AI, machine learning, and BI for intelligent enterprise dashboards.

Google Looker (Looker Studio):

A cloud-native BI tool that delivers real-time data visualization and AI-assisted insights at scale.

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The Writer is Deputy Chief Officer (IT/Ops), Islamabad (D).



اپنے گھر کو محفوظ بنائیں معیاری گیس آلات نصب کروائیں

گیس لیکج کی صورت میں ان ہدایات پر عمل کریں



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گیس بل بذریعہ راست ادائیگی
کے لیے بل پر موجود کیوارڈ اسکین کریں
Raast

METERING



Monitoring the Index: Waiting for the Pulse (Light ON)



Pulse Triggered: Real-Time Signal Generation (Light OFF)

PRECISION REDEFINED: CENTRAL METER SHOP PIONEERS FULL AUTOMATION IN FLOW PROVING

Muhammad Faizan Akram

The Central Meter Shop (CMS) is excited to announce a major technological upgrade to its Industrial Meters flow proving process. This initiative transforms a critical testing procedure from a two-person, semi-automatic operation into a high-precision, fully automated system, significantly bolstering CMS's commitment to quality as an ISO/IEC 17020 and 17025 accredited body.

Historically, the flow proving process relied on simultaneous human input: one operator managed the Transfer Prover Machine software, while another person manually monitored the Meter Under Test (MUT) index and triggered a switch at the exact moment the volume count was completed. This dependency on human reaction time inherently introduced variability and contributed to measurement uncertainty.

The new solution, employed by the CMS engineering team, completely eliminates this human factor. The department has implemented advanced, laser-based scan heads that are precisely focused on a reflector mounted on the last digit of the meter index. As the index wheel completes its revolution,

the scan head automatically generates an electronic pulse for the Transfer Prover Machine.

This innovative synchronization provides unparalleled precision and accuracy. The precise, machine-speed measurement of the meter index cycle against the reference volume in the prover has led to a significant reduction in overall measurement uncertainty, ensuring that meters meet the highest standards of performance. Furthermore, by removing human intervention, the system ensures complete transparency and impartiality of the measurement results - a cornerstone of quality assurance and ISO 17020 compliance.

The shift to full automation is a significant achievement for CMS. It not only boosts the efficiency of operations by freeing up personnel but, more importantly, establishes a new benchmark for precision, reliability and accountability in the testing protocols. This project underscores the CMS commitment to leverage modern technology to enhance quality and operational excellence.

*The Writer is Senior Engineer (Metering),
CMS, Kot Lakhpat, Lahore.*

ALL IN THE FAMILY

OBITUARY

Mother of **Taskeen ul Islam Hashim**, Chief Engineer (Distribution), Faisalabad (D), passed away on 24 January 2026.

Father of **Khawaja M. Nadeem**, Deputy Chief Officer (Admin), Gujranwala (D), passed away on 02 January 2026.

Mother of **Ayyaz Ahmed Butt**, Deputy Chief Officer (Billing), Gujrat (D), passed away on 11 January 2026.

Mother of **Jawad Hameed**, Senior Officer (IT/MIS), Head Office, passed away on 28 January 2026.

Father of **Itbar Wali**, Senior Accountant (Treasury), Peshawar (D), passed away on 30 January 2026.

Sister of **Rizwan ul Haq** (Late), Ex - Senior Accountant, Projects Headquarter, passed away on 30 January 2026.

Akhlaq Shaheen, Ex - Senior Officer (Procurement), Head Office, and Father of **Imran Abdullah**, Officer (Corporate Affairs); **Kamran Umar Shaheen**, Officer (Admin), Head Office, passed away on 15 January 2026.

Wife of **Rana Sajid Ali**, Ex - Senior Officer (Accounts), Projects Head Quarters, and Mother of **Rana Nawab**, Officer (Billing), Lahore (D), passed away on 17 January 2026.

Kashif Rehman, Technical Officer (Distribution), Wah Office (Islamabad - D), and Son of **Mosam Badshah**, Officer (Billing), Islamabad (D), passed away on 05 January 2026.

Mother of **Riaz Ali Shah**, Officer (Law), Peshawar (D), passed away on 23 January 2026.

Nasir Mehmood Khan, Ex - Officer (Corporate Affairs), Head Office, passed away 29 January 2026.



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SCAN ME

سر ورق



کمپریس اسٹیشن AC-8 میں HSE آگاہی وال کا قیام

شائلہ اعظم

جائیں گی۔ اس کے ذریعے حفاظتی ترجیحات کو مسلسل نمایاں رکھا جائے گا اور روزمرہ کی سرگرمیوں میں محفوظ طرز عمل کو فروغ دیا جائے گا۔

AC-8 میں HSE آگاہی وال کا قیام ایک وسیع تر منصوبے کا پہلا قدم ہے، جس کے تحت مستقبل قریب میں دیگر تمام اسٹیشنز پر بھی اسی نوعیت کے آگاہی پلیٹ فارمز قائم کیے جائیں گے۔ یہ منظم حکمت عملی پورے نیٹ ورک میں حفاظتی معیار کو ادارہ جاتی سطح پر مضبوط بنانے اور ایک فعال و پائیدار HSE کلچر کو فروغ دینے میں مددگار ثابت ہوگی۔

مصنفہ ایچ ایس ای ڈیپارٹمنٹ، ہیڈ آفس میں ڈپٹی چیف انجینئر (ایچ ایس ای) کی حیثیت سے منسلک ہیں

کمپریس اسٹیشن AC-8 میں ہیلتھ، سیفٹی اور انوائرنمنٹ (HSE) کلچر کو مزید مضبوط بنانے کے لیے ایک HSE آگاہی وال قائم کی گئی ہے۔ چونکہ AC-8 ایک نیا قائم شدہ اسٹیشن ہے، اس لیے آغاز ہی سے مضبوط HSE اقدار اور معیارات کو فروغ دینے کا یہ ایک منہ بولنا ثبوت ہے۔

یہ اقدام آگاہی میں اضافہ کرنے، فعال شرکت کی حوصلہ افزائی کرنے اور ملازمین کی HSE ضوابط اور بہترین عملی طریقوں کے حوالے سے وابستگی کو مضبوط بنانے کے لیے کیا گیا ہے۔ یہ وال ایک مرکزی مواصلاتی پلیٹ فارم کے طور پر کام کرے گی جہاں اہم حفاظتی پیغامات، خطرات کی نشاندہی سے متعلق معلومات، ہنگامی رد عمل کی ہدایات، بہترین طریقہ کار، اور HSE کارکردگی کی جھلکیاں نمایاں کی



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Three killed, seven injured as gas explosion collapses house in Lahore

Newlyweds among eight killed in gas leakage explosion in Islamabad

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گیس بل بذریعہ راست ادائیگی

کیلئے بل پر موجود کیو آر کوڈ سکین کریں



Raast

ہبلڈ ۱۹
شمارہ ۱۵
جنوری ۲۰۲۶ء

پرائیڈ



اسی ایس جی پی ایل کا ترجمان جریدہ

کمپریس اسٹیشن AC-8 میں HSE آگاہی وال کا قیام



HSE INTERACTIVE ZONE

STRESS CHECK-IN

😊 😐 😞

HEALTH

SANITIZE HYDRATE ENERGIZE

SAFETY

TAKE MASK USE EARPLUG REPORT HAZARD

ENVIRONMENT

TAKE A SEED ...

...PLANT A TREE

