



THE PRIDE

OFFICIAL NEWSLETTER OF SNGPL

Volume 18
Issue 02
February 2025

TRAINING ON GENERATIVE ARTIFICIAL INTELLIGENCE FOR SNGPL AT LUMS





سوئی ناردرن گیس
Sui Northern Gas

Media Affairs Department | میڈیا افیئرز ڈیپارٹمنٹ

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Patron - in - Chief: Amer Tufail
Chief Editor: Syed Jawad Naseem
Editor: Tanveer Yaqub
Editorial Team: Jahangir Ali Sundrana
Yasir Uzair Ahmed

MESSAGE FROM

MANAGING DIRECTOR

As we embrace the blessed month of Ramzan, I would like to take a moment to reflect on the importance of this sacred period in our lives. Ramzan is a time of spiritual growth, compassion and self-discipline. It is a month that brings us closer to our faith, our communities and reminds us of the blessings we often take for granted. At SNGPL, we understand the significance of Ramzan and the role it plays in the daily lives of millions.

As we fast from dawn to dusk, the need for uninterrupted supply of natural gas becomes even more crucial. For families gathering around the Iftar table and preparing Sehr meals, constant gas supply is vital, therefore, we should be committed to ensure that this service is provided without disruption. Throughout this holy month, we should make it a priority to utilize all the resources to guarantee a seamless and continuous supply of gas. Our teams are working diligently to maintain adequate supply of gas and respond swiftly to any needs that may arise. Our commitment to deliver uninterrupted services during Ramzan reflects not only our operational strength but also our deep respect for the values this month represents.

We must recognize the responsibility we bear in ensuring that our customers' needs are met and we take great pride in being a trusted partner during this special time. Let us all remember the values of Ramzan - patience, gratitude and charity.

Wishing you and your loved ones a blessed Ramzan filled with peace, prosperity and joy.



In This Issue



Training on Generative AI for SNGPL was recently held at LUMS



SNGPL participated in the job fair held at Punjab University, Lahore



An awareness session on workplace harassment was recently held at Head Office, Lahore

اس شمارے میں



یاد ان جہاں کہتے ہیں، کشمیر ہے جنت

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COVER STORY



TRAINING ON GENERATIVE AI FOR SNGPL AT LUMS

Muhammad Usman Iftikhar

In an era where technology is revolutionizing business operations, artificial intelligence (AI) has emerged as a game-changer. Recognizing the significance of AI in enhancing operational efficiency and decision-making, Sui Northern Gas Pipelines Limited (SNGPL) took a proactive step by organizing a specialized training course titled "Generative AI for SNGPL". This course was arranged by the Training & Development Department in collaboration with Lahore University of Management Sciences (LUMS), a leading institution known for its excellence in AI research and education.

The training aimed to equip SNGPL executives and officers with a comprehensive understanding of Generative AI, its applications in the gas sector and its potential to optimize business processes. The initiative was a testament to SNGPL's commitment to technological advancement and continuous professional development. Generative AI is a rapidly evolving branch of artificial intelligence that focuses on creating new content, predicting patterns and automating complex tasks. From natural language processing (NLP) models like ChatGPT to AI-driven

predictive analytics, Generative AI has immense potential to transform business operations.

The "Generative AI for SNGPL" training program at LUMS was structured to provide a practical and theoretical understanding of AI applications tailored to SNGPL's business needs. Key Objectives of the course were introduction of Generative AI fundamentals and its relevance to current era, understanding and utilizing of AI tools in business operations, demonstrations of real-world case studies where AI is transforming industries, exploring the ethical implications and governance of AI usage along with hands-on experience with AI models for process optimization.

The training was highly interactive, featuring live demonstrations, discussions and case studies relevant to current business requirements. Participants engaged in hands-on exercises, where they explored AI-based predictive analytics and process automation. The successful execution of this training program marks a significant milestone in SNGPL's journey towards digital transformation.

*The Writer is Deputy Chief Officer (T&D)
at SNGTI, Lahore*

EVENT



SNGPL SHOWCASING ITS PRESENCE AT UNIVERSITY OF THE PUNJAB, JOB FAIR - 2025

In February 2025, the Career Counseling and Placement Centre of the University of the Punjab, Lahore, organized a Mega Job Fair. SNGPL participated in the event alongside other leading business firms, tech companies and banks.

A five-member team of SNGPL having representations from HR, HSE, Distribution and NP&D Departments remained full time present to provide guidance to students on career opportunities with SNGPL across various disciplines, internship opportunities and to address any queries related to the company's operations. Our team also conducted a brief survey among the students to gather their insights on SNGPL as a potential employer. Additionally, a short questionnaire was administered to engage the students and giveaways were distributed as a token of appreciation for their participation.

The Senior HR Management, including General Manager (HR), General Manager (T & D), Chief Officer (HR - Executive Section) and DCO (HR - Executive Section), also visited the stall, engaging in one-on-one interactions with students from various departments of the university.

During the event, Acting Vice Chancellor along with Principal, Hailey College of Commerce and

Director of the Career Counseling and Placement Centre of the University of Punjab, also visited the SNGPL stall, engaging in discussions with SNGPL's team about strengthening collaboration between industry and academia.

SNGPL's participation in the event helped in enhancing the company's reputation as a leading employer in diverse fields. The Vice Chancellor of the University of the Punjab presented a participation shield to SNGPL in recognition of representation.

Our participation in the event not only reinforced the relationship between industry and academia but also helped enhance SNGPL's reputation as a leading employer in diverse fields. Following Executives were present on the stall to make it a successful event.

- **Muhammad Zaman Riaz**, DCE (HSE), Lahore West - D
- **Rabia Iftikhar**, Senior Officer (HR), HO
- **Hammad Haider**, Senior Officer (HR)
- **Sehar Qurban Ali**, Senior Engineer (Distribution UFGC - South), HO
- **Hafiz Bilal Haider**, Senior Engineer (NP&D), Projects HQ

EVENT





AWARENESS SESSION ON WORKPLACE HARASSMENT AND DISCRIMINATION

Muhammad Usman Iftikhar

The Training & Development Department of SNGPL continues to play a pivotal role in fostering a respectful and inclusive workplace. As part of its commitment to ensuring a safe and equitable work environment, a special awareness session on “Workplace Harassment and Discrimination” was conducted at the SNGPL Head Office.

The session was organized for employees across different departments to educate them about the significance of maintaining a harassment-free and discrimination-free workplace, in line with corporate policies and national regulations.

Highlight of the event was the presence of Ms. Lubna, Regional Head Lahore from the Federal Ombudsperson Secretariat for Protection Against Harassment (FOSPAH), who was invited as the guest speaker to share her insights on workplace protection laws, preventive strategies and reporting mechanisms. The event commenced with opening remarks from Training and Development department, emphasizing SNGPL’s dedication to ensuring a harassment-free workplace.

Following this, Ms. Lubna took the stage and delivered a detailed presentation covering key aspects of workplace harassment, including verbal, non-verbal,

physical and cyber harassment, Pakistan’s legal provisions and the role of FOSPAH in handling complaints, how employees can lodge complaints confidentially and seek assistance, the role of organizations in fostering a zero-tolerance policy against harassment, interactive discussion on workplace harassment cases and their legal outcomes. She stressed that workplace harassment is not just a women’s issue but a collective responsibility of all employees and organizations. She commended SNGPL for its proactive approach in organizing such training sessions and encouraged employees to be vigilant and supportive in maintaining a respectful work culture. The session also included a Q&A segment, where employees openly discussed concerns, sought clarification on legal protections and received expert advice on handling workplace discrimination.

The session received an overwhelmingly positive response from employees, who appreciated the organization’s initiative in addressing such a critical issue. SNGPL remains steadfast in its commitment to fostering a respectful workplace culture where employees can thrive without fear of harassment or discrimination.

*The Writer is Deputy Chief Officer (T&D)
at SNGTI, Lahore.*



A SUCCESSFUL PILOT PROJECT FOR DEVELOPMENT OF SEQUENTIAL STEPS FOR OVERHAULING, REPAIR AND MAINTENANCE OF 102M METERS

Muhammad Irfan Shahzad

Central Meter Workshop is a facility where gas measurement devices and gadgets are repaired, calibrated and prepared for accurate gas measurement. Rotary Meters from capacity of 3M to 102M are being used in SNGPL to measure gas at TBS (Town Border Station) and Industrial Consumers. RC 102M meters are in use for decades in SNGPL but these meters have never needed repairs. However, for the last one year, these meters were in need of repair because of gas leakage from head plates outer O-rings but their heavy weigh, large size and delicacy of the meter design was the major operational impediment for the repair work. It was very difficult to make the two large distanced bearing centers aligned while removing and installing back the timed group of impellers, along with their respective head plate carrying externally designed bearing hubs equipped with spherically rotatable bearings. Accomplishing this task required a work-station as well as work experience in overhauling this size of meters whereas there was no such precedence. Therefore, this task was undertaken to accomplish this activity as pilot project.

To accomplish the task, there were two major challenges:

- To handle heavy meter; Weight of the Meter (2410 lb / 1093kg)
- Desired work experience (This size of meter was never overhauled)

First, to handle this heavy meter, there was a need of work station where meter can easily be rotated upside down. To achieve this, a double chain pulley arrangement was made to carry out the activity smoothly.

After devising work station, a trial-based activity was performed by using a not repairable meter (MNR) of same capacity i.e., RC-102M. The purpose of performing this trial based activity was to develop steps of process in chronological order.

Disassembly of Meter

Filing and Cleaning of Meter Body and Impellers with Kerosene Oil

Re-sealing for Leakage Rectification and Assembling of Meter


Meter overhauling was required due to gas

Leakage Test

Flow Proving

Aligning the two widely spaced bearing centers while removing and reinstalling the timed group of impellers, along with their respective head plate was a challenging task. This alignment could only be accomplished by performing the procedure on a vertically hanging meter, which deviated from the usual horizontal repair method. To achieve the desired outcome, a specialized work-station was set up, allowing for this non-routine approach. Finally, the gas leakage from the head plate was successfully addressed by re-sealing it and applying Mega Grey sealant.

The Writer is Senior Engineer (Metering).



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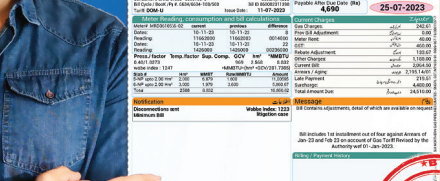


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CORROSION CONFERENCE AND EXHIBITION ON SUSTAINABLE COATINGS - 2024 HELD AT LAHORE

Asma Maqbool

Corrosion in pipelines can lead to leaks, spillages and environmental contamination, making effective corrosion protection crucial in this industry. Corrosion protection of metal parts is essential to prevent damage and to extend the lifespan of equipment. Corrosion protection makes industrial equipment's last longer and extend its service life. Corrosion Control Exhibition and Conference on Sustainable Coatings was held at Lahore under the flagship of Association of Materials Protection and Performance (AMPP) and SKEN's Business Management Services.

AMPP is the largest global community having more than 40,000 members in 138 countries for corrosion and coatings expertise, with a vision of advancing materials performance to protect society, assets and the environment with a focus on a world built and protected with safe, reliable and sustainable materials.

The participants of conference included high profile Corrosion Professionals and Experts from Oil and Gas sector, Fertilizer, Coating Industry, Chemical Industry and Academia. The theme of the Conference was "Sustainable Coatings", a full day session

comprising of guest's speeches, technical sessions and panel discussion. The conference covered Advanced Corrosion Prevention Techniques, Materials Selection and Compatibility Pipelines Corrosion, Case Studies in Corrosion Management, Innovations in Coatings and Inhibitors, Monitoring and Inspection Technologies, Environmental Impact and Sustainability, Corrosion in Specific Industries (Oil & Gas Infrastructure), Marine, etc.

The conference provided an interactive avenue to corrosion practitioners, designers, technical managers, inspection and maintenance engineers, quality control personnel and those involved in failure analyses to update their appreciation of corrosion and the awareness of emerging technologies for corrosion control and prevention.

The conference was concluded with the commitment to tackle the global issue of corrosion in industries and the challenges faced by industrial sectors. Moreover, the experts developed a consensus to initiate the process for legislation in Pakistan for Corrosion Protection.

The Writer is Deputy Chief Engineer (Corrosion Control) at Head Office.



THE POWER OF COURTESY: A CORNERSTONE OF OUR VALUES

Saba Anwar

There's an old story about a wise king who once decided to test the generosity and kindness of his people. He placed a large boulder in the middle of a busy road and hid nearby to observe what would happen. The boulder blocked the road, and soon, travellers began to approach it. Some grumbled and complained, saying how foolish it was for such an obstacle to be placed in their way. Others simply turned around and took a different route.

But then, a humble merchant came by. Rather than curse the boulder or walk away, he decided to move it. It took effort, sweat and a lot of time, but he managed to roll the boulder out of the way. As he did, he discovered a bag of gold hidden underneath it. The king, who had been watching all along, revealed himself and rewarded the merchant for his persistence and his willingness to help, even when no one else was willing to do so.

This story teaches us an important lesson: when faced with challenges, the way we respond matters the most. Like the boulder in the story, many of our consumers come to us with frustrations - high bills, low gas supply and delays in new connections. Their problems may seem like obstacles that we can't easily solve. Yet, just like the merchant, our greatest power lies in how we choose to deal with these challenges.

In our Consumer Service Centres, we often face situations where we can't change the system, but we can still offer something valuable: courtesy. A

simple act of understanding, a kind word or just taking the time to listen can make all the difference. Consumers who are upset and frustrated need empathy more than anything else. When we show respect and patience, we help them feel heard and valued - even if we can't immediately solve their issue.

Our employees across departments need to work together, too. Communication between customer service, billing, sales and technical teams is the key. By working more closely and understanding each other's challenges, we can create a more seamless experience for our consumers. This unity will help us move the boulders of frustration out of the way and find better ways to help our customers.

Courtesy is our way of clearing the road for the people we serve. It may not always be easy, and the answers may not always be clear, but treating our consumers with respect and empathy goes a long way in building trust. Just like the merchant's persistence was rewarded, our consistent acts of courtesy will create an environment where consumers feel cared for and valued.

At SNGPL, we're all part of the same team, working toward a common goal. Let's make sure that every interaction we have, no matter how challenging - is met with the courtesy that reflects our core values.

*The Writer is Senior Officer (HR)
at Head Office.*

GLIMPSES



A Delegation from Engro Powergen Qadirpur Limited met Amer Tufail, MD SNGPL at his office.



A Delegation from All Pakistan Textile Mills Association (APTMA) met with Senior Management of the Company.

all IN THE FAMILY



اِنَّا لِلّٰهِ وَاِنَّا اِلَيْهِ رَاجِعُونَ

Captain Ashfaq Ahmad, Ex - General Manager (Corrosion Control), Head Office, passed away on 21 February 2025.

Father of Rashid Ishaq, Incharge (Corrosion Control), Head Office, passed away on 21 February 2025.

Father of Syed Fahad Ali, Senior Engineer (Distribution), Head Office, passed away on 14 February 2025.

Father of Khalid Raheem, Senior Engineer (Distribution), Rawalpindi (D), passed away on 13 February 2025.

Son of Abdul Jabbar, Executive Officer (Compliance - Recovery), Islamabad (D), passed away on 06 February 2025.

Syed Mahmood Abbas Gillani, Executive Officer (Admin), Multan (D), passed away on 15 February 2025.



سمجھداری سے استعمال بچت بے مثال

نومبر تا فروری

سرڈیوں کے 4 ماہ گیس استعمال اوسطاً 0.9Hm^3 سے کم رکھیں گے
توپروٹیکٹڈ کیٹیگری میں بل آئے گا نہایت کم!



پروٹیکٹڈ کیٹیگری میں رہنے کیلئے!

چولہا صرف کھانا پکانے کیلئے استعمال کریں

انرجی سیونگ سولرواٹریٹری یا انسٹنٹ گیز رائٹس استعمال نہ کریں

گیز صرف ضرورت کے وقت آن کریں اور استعمال کے فوراً بعد بند کر دیں

گیس سیورکون کے حامل گیز کا انتخاب کریں

لچک سے بچنے کیلئے باقاعدگی سے گیس آلات چیک کریں

مشترک گیس ہیڈ کا استعمال ہرگز مت کریں

سرڈیوں کی آمد سے قبل گیز کی مکمل سروں کر دیں

KASHMIR SOLIDARITY DAY 5 FEBRUARY

یارانِ جہاں کہتے ہیں کشمیر ہے جنت

کونسل میں جا کر منت سماجت کی کہ جنگ بندی کروائی جائے کیونکہ نہرو جان چکا تھا کہ ریاست آزاد کشمیر کے قیام کے بعد اب یہ جنگ نہیں رکنے والی اور یہ جنگ پوری مقبوضہ وادی کشمیر کو آزاد کروا کے بھارت تک پہنچ جائے گی اسی لئے نہرو اور سلامتی کونسل نے جنگ بندی کا باقاعدہ اعلان کیا اور اس کیساتھ نہرو اور سلامتی کونسل نے مقبوضہ کشمیر کے باسیوں سے رائے شماری کا وعدہ کیا کہ ریفرنڈم کروایا جائیگا جس میں مقبوضہ کشمیر کے باسیوں کو حق دیا جائے گا کہ وہ انتخاب کر سکیں کہ انہوں نے الحاق ہندوستان کرنا ہے یا پاکستان یا کہ آزاد خود مختار کشمیر۔

اب تک مقبوضہ کشمیر کو عالمی تنازع علاقہ تسلیم کرتے ہوئے کل 18 قراردادیں منظور کی جا چکی ہیں جن میں بھارت کو مقبوضہ کشمیر سے اپنی فوجیں نکالنے اور سلامتی کونسل و بھارت کے وعدے کی مطابق ریفرنڈم کروانے کا کہا جا چکا ہے تاکہ کشمیری رائے شماری کے ذریعے اپنی آزادی کا انتخاب کر سکیں مگر ہر بار بھارت انکاری رہا مگر افسوس کہ سلامتی کونسل و عالمی برادری اب تک کچھ بھی نہیں کر پائیں۔

سلامتی کونسل و بھارت کو اس کا کیا گیا وعدہ یاد کرواتے ہوئے 5 فروری کو پوری دنیا میں یوم یکجہتی کشمیر منایا جاتا ہے تاکہ دنیا بھارت پر دباؤ ڈال کر کشمیریوں کو ان کا حق رائے شماری دے مگر بھارت و تمام عالم جانتا ہے کہ 1947 سے اب تک سخت بھارتی پہرے اور ظلم و جبر میں رہتے ہوئے کشمیری ایک ہی نعرہ لگا رہے ہیں کشمیر بنے گا پاکستان، تیرا میرا رشتہ کیا لا الہ الا اللہ اور اسی نعرے پر عمل پیرا ہو کر کشمیری اب تک ایک لاکھ سے زائد شہادتوں کے باوجود اسی نعرے پر قائم ہیں۔

ویسے تو یہ وقت پاکستانی پرچم مقبوضہ وادی کشمیر کے گلی محلوں و گھروں میں لہراتا ہے مگر 5 فروری کو بطور خاص ہر گھر میں پاکستانی پرچم لہرایا جاتا ہے۔ 5 فروری کو کشمیری غیور مسلمان بھارت و سلامتی کونسل کی وعدہ خلافی کے خلاف پوری دنیا میں احتجاج کرتے ہیں وہاں پاکستانی قوم بھی اپنے کشمیری بھائیوں کیساتھ سلامتی کونسل و بھارت کے خلاف احتجاج کرتے ہوئے ان کو اپنے کشمیری بھائیوں کی آزادی کی صد اسنوآتے ہیں اور دنیا کو باور کرواتے ہیں کہ کشمیریوں کا نعرہ تیرا میرا رشتہ کیا؟ لا الہ الا اللہ کے تحت ہم یک دل یک جان ہیں اور جہاں کشمیریوں کا پسینہ گرے گا وہاں پاکستانیوں کا خون گرے گا۔

ہر سال کی طرح اس سال بھی 5 فروری یوم یکجہتی کشمیر سرکاری سطح پر منایا گیا ہے مگر ہمیں پتہ ہونا چاہیے کہ جودن ہم منارہے ہیں اس کا مقصد کیا ہے اور تاریخ میں اس کی کیا اہمیت ہے۔

ریاست جموں و کشمیر کا کل رقبہ تقریباً 84000 مربع میل ہے جس میں سے 70 فیصد پرانڈیا 1947 سے قابض ہے جبکہ باقی 30 فیصد کا علاقہ ریاست آزاد کشمیر ہے۔ اس وقت ریاست جموں و کشمیر کی کل آبادی ایک کروڑ سے زیادہ ہے۔ 80 لاکھ سے زائد باشندے مقبوضہ جموں و کشمیر میں ہندو کی غلامی اور ظلم و جبر کے سائے تلے زندگی گزار رہے ہیں جبکہ 25 لاکھ کے قریب ریاست آزاد کشمیر کے آزاد و خود مختار شہری ہیں۔

تقسیم ہند کے بعد فیصلہ ہو چکا تھا کہ مسلم اکثریتی علاقے پاکستان اور ہندو اکثریتی علاقے بھارت کو دیئے جائیں گے مگر 26 اکتوبر 1947 کو اس وقت کے مہاراجہ ہری سنگھ نے مسلمان جموں و کشمیر اور معاہدہ تقسیم کی خلاف ورزی کرتے ہوئے کشمیریوں کی مرضی کے خلاف الحاق بھارت کا اعلان کیا جسے غیور کشمیریوں نے قبول نہ کیا۔ مسلمانان جموں و کشمیر مہاراجہ ہری سنگھ کے اس فیصلے کے خلاف بیخ پا ہو گئے کیونکہ وہ شروع سے ہی نعرہ لگاتے آئے تھے کشمیر بنے گا پاکستان اور قیام پاکستان کیلئے غیور کشمیریوں نے بے شمار قربانیاں بھی دیں جو کہ تاریخ میں سنہری حروف کیساتھ رقم ہیں۔

مسلمانان مقبوضہ جموں و کشمیر کا مہاراجہ کے فیصلے کے خلاف غصہ بڑھتا گیا اور انہوں نے فیصلے کے خلاف بغاوت کرتے ہوئے مظاہرے کئے اور اپنی آزادی کیلئے پاکستان کے مسلمانوں کو پکارا اور یوں پاکستان و ہندوستان کے مابین پہلی جنگ قیام کے تھوڑے عرصے بعد ہی لڑی گئی۔ اس جنگ میں بھارت کو پاکستانی قبائلیوں اور فوج کے علاوہ غیور کشمیریوں سے منہ کی کھانی پڑی اور اس مشترکہ جدوجہد کے نتیجے میں ریاست آزاد کشمیر کا قیام عمل میں آیا جس کا دارالحکومت مظفر آباد ہے جہاں اس کی اپنی آزاد سپریم کورٹ اور پارلیمنٹ ہے ان کا اپنا علیحدہ صدر اور وزیراعظم ہے۔

غفریب تھا کہ مقبوضہ کشمیر سے شروع ہونے والی یہ جنگ پورے بھارت کو اپنی لپٹ میں لے لیتی مگر اس وقت کے بھارتی وزیراعظم پنڈت جواہر لال نہرو نے سلامتی



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