



THE PRIDE

OFFICIAL NEWSLETTER OF SNGPL

Volume 15
Issue 03
May 2022

Annual Sports Gala

MULTAN (T) TITLED THE CHAMPION



گیس کنکشن | بل ادائیگی | شکایات کا اندراج

پہلے سے زیادہ آسان ہے آج

- گیس کنکشن اپلائی کرنے کی سہولت
- SNGPL کا نمائندہ آپ کی دہلیز پر
- دفتر آئے بغیر کنکشن کا حصول
- درخواست سے متعلق معلومات



f SNGPLofficial
کے ذریعے شکایات کا اندراج



بل سے متعلق معلومات

گزشتہ بل کی تفصیلات

شکایات کا اندراج

بل کی ادائیگی



سوئی ناردرن گیس
Sui Northern Gas

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Cover Story



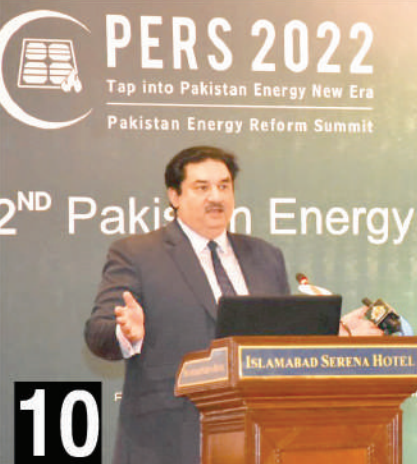
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Annual Sports Gala was recently held at Lahore

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Editorial Note

SNGPL's Annual Sports Gala was recently held at Lahore. The games were inaugurated by the Managing Director SNGPL Ali J. Hamdani at a distinguished opening ceremony held at WAPDA Sports Complex, Lahore. Speaking on the occasion, MD SNGPL Ali J. Hamdani said that sports are very important for mental and physical well-being and to keep us active. MD SNGPL said that sports teaches us to accept success and failure, and to keep on moving ahead in life. The Managing Director appreciated women athletes for participation and expressed hope that participation of women in the games will keep on increasing every year. He said that the company shall support and promote similar activities at regional level also.

The digitalization process has rapidly increased across the company. The company is adopting the modern technologies in order to facilitate its consumers. In this regard, "ConnectOn" is a mobile application which endeavors to enable our customers to apply for new gas connection, payment of bills, checking the billing history and lodging of complaints online. This shall create ease for the consumers to avail many services while sitting at their homes. Moreover, it will also reduce the burden on the customer services centers of the company.

The Pakistan Energy Reform Summit 2022 was recently held at Islamabad. The Summit was attended by Former Prime Minister of Pakistan, Shahid Khaqan Abbasi; Federal Minister of Energy (Power Division), Khurram Dastgir Khan; Minister of State for Energy (Petroleum Division), Dr. Musadik Malik; Managing Director Sui Northern Gas, Ali J. Hamdani and other eminent speakers. MD SNGPL in his address discussed various strategies to implement Government of Pakistan's reform agenda in respect of competition and regulation; market liberalization challenges and their mitigation related to gas market.

Syed Jawad Naseem

Chief Editor

Managing Director

The recently concluded Annual Sports Gala speaks volumes about SNGPL's role in patronizing talent while promoting healthy activities within the company. Participation in sports is a sign of healthy mindset and it plays an important role in one's ability to rise and shine in pressure situations. Sports also teaches us humility, team work and the spirit to excel. It inculcates strategy making, coordination, courage and resolve to achieve the desired goals.

I have seen very talented individuals participating in our Annual Sports Gala which is very encouraging for the future of our Sports as well as health of our co-workers. It is our responsibility to provide more facilities to these sportsmen in order to further polish their skills. I am glad to see strong participation of women athletes in this event and expect that their participation in such events shall increase in future. I would like to felicitate all those who participated and won in different competitions, and also those who were involved in organizing the event in any capacity.

I hope to see the same level of zeal, enthusiasm and team work being inculcated in the day to day working of this organization so that we can again attain our glory days when our customer services were exemplary and operations used to be swift and prompt.

My vision is to achieve flawless customer satisfaction through complete digitalization of services being rendered by SNGPL. We had introduced "ConnectOn" mobile application which enabled the customers to submit gas connection application. We have recently expanded it to now include bill payments, billing history and complaints filing related features.





Annual Sports Gala **MULTAN (T) TITLED THE CHAMPION**

SNGPL's Annual Sports Gala was recently held at Lahore. The games were inaugurated by the Managing Director SNGPL Ali J. Hamdani at a distinguished opening ceremony held at WAPDA Sports Complex, Lahore.

Speaking on the occasion, MD SNGPL Ali J. Hamdani said that sports are very important for mental and physical well-being and to keep us active. MD SNGPL said that sports teaches us to accept success and failure, and to keep on moving ahead in life. The Managing Director appreciated women athletes for participation and expressed hope that participation of women in the games will keep on increasing every year. He said that the company shall support and promote similar activities at regional level also.

The games included table tennis, badminton, volleyball, athletics, shot put, high jump,

long jump and tug-of-war. Opening ceremony of the annual games was also attended by former captain and coach of National Cricket Team Misbah-ul-Haq and star player Adnan Akmal.

Amer Tufail, DMD (Services); Syed Jawad Naseem, SGM (BD); Wasim Ahmed, SGM (CSS) & President Sports Cell, Faisal Iqbal, CFO; Sibghatullah, SGM (Projects); Qaiser Masood, SGM (Compression); Imran Yousuf, SGM (ES); Muhammad Arshad, GM (UFG-South) and Vice President (Sports Cell); Imran Safdar Virk, Chief Officer (MCD) & Secretary Sports Cell were also present on the occasion. The ceremony was attended by a large number of executives and subordinate staff.

Multan (T) clinched the first position, Lahore (D) stood second, whereas, third position was shared by Head Office and Faisalabad (D).



COVER STORY



Abbottabad



Bahawalpur



Faisalabad-D



Gujrat



Head Office



Mardan



Multan-D



Multan-T



Rawalpindi



Sahiwal



Sialkot



Women Team



Faisalabad-T



Gujranwala

PL
SPORTS GALA
ent Through Sports



Islamabad



Lahore-D



Peshawar



Project

SPORTS



Sargodha



Sheikhupura



Wah-T

2ND Pakistan Energy Reform



THE PAKISTAN ENERGY REFORM SUMMIT 2022

Waqas Ilyas

The Pakistan Energy Reform Summit 2022 was recently held at Islamabad. The Summit was attended by Former Prime Minister of Pakistan, Shahid Khaqan Abbasi; Federal Minister of Energy (Power Division), Khurram Dastgir Khan; Minister of State for Energy (Petroleum Division), Dr. Musadik Malik; Managing Director Sui Northern Gas, Ali J. Hamdani and other eminent speakers. MD SNGPL in his address discussed various strategies to implement Government of Pakistan's reform agenda in respect of competition and regulation; market liberalization challenges and their mitigation related to gas market.

Managing Director SNGPL highlighted the role of Federal Government in formation of policies, oversight of Regulator, and SNGPL's obligations under the framework. He elaborated overall transaction structure of SNGPL, indigenous / RLNG gas supplies, consumers pricing and cross subsidies structure originating from Government of Pakistan's socio-economic agenda.

MD SNGPL reiterated his commitment to broad based gas sector reforms while opening the

same to the competitive private sector. He highlighted the key role that third parties can play in setting up of new terminals and import of RLNG to mitigate the current shortfall in demand supply situation on a sustainable long-term basis. MD SNGPL was categorical that the Company will no longer be acting as a monopoly and it shall be promoting level playing field for all. He highlighted that gas sector is in the process of being opened up in line with the Government of Pakistan's reform agenda to address the energy shortfall in the country in the shortest possible time.

He said that liberalization of market is a gradual phenomenon wherein subsidies being extended to various sectors as per Government of Pakistan's policy will also need to be addressed while protecting interests of all the stakeholders. MD SNGPL emphasized the use of renewable energy resources in the country which can effectively bring down the cost of energy in the country. Currently renewable energy accounts for less than 1% of our energy requirements.

*The Writer is Executive Officer (BD – Corporate)
at Head Office*



GAS THEFT



UFG TASK FORCE ACTIVITIES

UFG Task Force

UFG Task Force established by the Management is fully operational at Head Office to monitor UFG and vigilance / theft control activities at Regions.

With technology advancements, gas pilferers also found new ways of gas theft. In this regard, Task Force teams keep their focus on these activities and try their best to identify / catch gas theft.

Recently Task Force has detected a big case of gas theft at a CNG Station located near Phool Nagar. Initially observations were made for a week to confirm the theft. After confirmation, a joint raid along with Regional team was conducted at midnight. During this raid, the consumer was caught red handed while stealing the gas by placing a magnet below the front body of meter which resulted in non-registering of gas by the meter. It was

observed that meter was not registering gas at the time of visit, however, gas compressor was operational and gas was being filled in approximately 270 cylinders mounted in a truck parked in adjacent plot through an illegal extension. Upon thorough checking of CMS, it was observed that a magnet was placed below the meter front body / counter to stop meter counter assembly. Due to meter tampering and violation of gas sales agreement, meter was disconnected and service line was also capped. On the way back to office, three unknown cars chased the SNGPL vehicles and fired on SNGPL vehicles in which gas meter was placed with the intention to snatch the meter, however, SNGPL team managed to shift gas meter in the office. Two vehicles were damaged badly due to firing and collision with the vehicles of gas thieves. FIRs against the consumer for stealing gas and attack on the SNGPL teams have been registered in two different Police Stations.





MD SNGPL Ali J. Hamdani during a meeting with APTMA Delegation.



Nadeem Javed Bajwa, Managing Director, Inter State Gas Systems (Private) Limited (ISGSL) called on MD SNGPL Ali J. Hamdani at his office.

GLIMPSES



Mohsin Ali Nathani, President & CEO, Habib Metro Bank called on MD SNGPL Ali J. Hamdani at his office.



Nooruddin Feerasta, CEO, Rupali Polyester Limited called on MD SNGPL Ali J. Hamdani at his office.

گیس چور جائیں گے سلاخوں کے پیچھے

گیس (تھیفٹ کنٹرول اینڈ ریکوری)
ایکٹ 2016 کے تحت

گیس چوری قابلِ سزا جرم ہے



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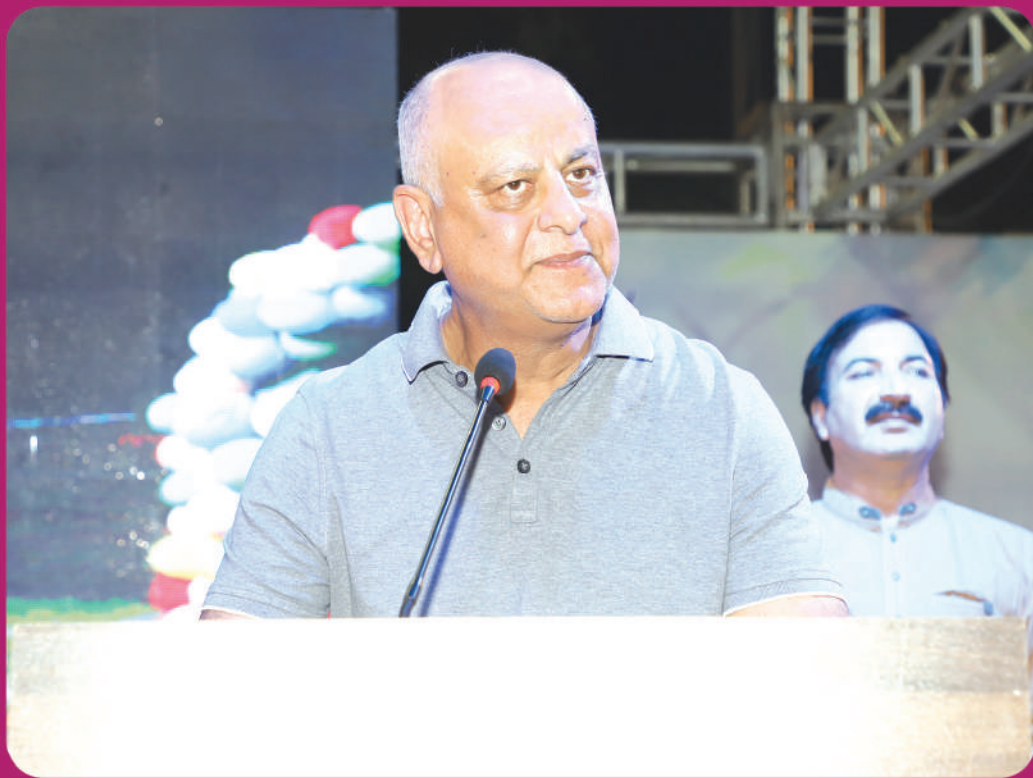
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Gallery

ANNUAL SPORTS
GALA
2022





CORROSION CONTROL



ACHIEVEMENTS OF CORROSION CONTROL ZONE - IV

Rehan Amjad

Zone-IV of Corrosion Control Department is the largest zone comprising of Lahore East (D), Lahore West (D), Sheikhpura (D), Sahiwal (D), Gujranwala (D), Gujrat (D), Sialkot (D) and Corrosion Control Transmission Section-IV from Sahiwal to Mirpur along with core functions and routine activities of operations and maintenance. Incharge (Corrosion Control) Zone-IV and all his

team members in different regions under his domain achieved following tasks efficiently under the guidance of General Manager Corrosion Control. On time completion of Capital Jobs of not only fiscal year 2020-21 but also pending jobs of fiscal year 2019-20 and 2016-17 enhanced the Cathodic Protection level and subsequently controlled Corrosion Leaks. This achievement directly contributed in UFG Control which is tabulated as following.

SR. NO.	REGION	JOBS COMPLETED (16 - 17)	JOBS COMPLETED (19 - 20)	JOBS COMPLETED (20 - 21)
1	Lahore	10	08	11
2	Sheikhupura	--	03	03
3	Sahiwal	--	01	03
4	Gujranwala	--	04	06
5	Gujrat	--	03	03
6	Sialkot	--	--	01
7	Transmission	--	01	--
Total		10	20	27

Effective rehabilitation through field surveys was carried out regarding network replacement. The focus was primarily on water in line complaints, ageing of network, poor coating / leakages, etc. It

was only possible because of close and effective coordination between Maintenance and Corrosion Control teams. Following is the table showing the recommendations for rehabilitation of network.

SR. NO.	REGION	PROPOSAL IN KILOMETERS
1	Lahore (East)	133.309
2	Lahore (West)	150.422
3	Sheikhupura	123.07
4	Sahiwal	121.423
5	Gujranwala	50
6	Gujrat	57.95
7	Sialkot	12.017

Some of the notable achievements are as following:

1. Effective monitoring and mitigation of HVAC interferences on 24" Ø Distribution line on Defence Road Lahore.
2. Highlighted DC interferences of stray current when Orange Line became operational. This alarming situation was immediately communicated to PMA and Chinese Contractor CR-NORINCO. In this regard, Zinc Anodes were installed to mitigate the interferences.
3. Impact of 650 KV HVDC newly constructed WAPDA Transmission Line on our Transmission pipeline monitored to avoid the losses.
4. UGLD Survey of 8482 Km network of Lahore Region completed as a special assignment by Senior Management.

5. 2803 GPRS Coordinates of PSP points of Lahore East and West are recorded in this PSP Cycle to minimize dependency on marked DLMS availability.
6. Corrosion Control Section Lahore (D) also gave its technical assistance for integrity assessment of major Dia lines for shifting of Ravi Down valve assembly. This project was carried out for effective supply of natural gas to the consumers of Lahore City.

After these achievements, Zone-IV is now looking forward to complete the assigned targets of next fiscal within the minimum possible time.

The Writer is Deputy Chief Engineer (Corrosion Control), Lahore East (D)

INITIATIVE

DESIGN, INSTALLATION AND COMMISSIONING OF POLE MOUNTED CP SYSTEM

Muhammad Tahir

In today's modern world, we are surrounded by the assets which are very valuable for us. Human beings have remained endeavoring to protect their assets against all odds and threats whether these assets are of tangible or intangible nature. In our Company, where Gas Transmission and Distribution is our prime objective, our pipelines are the most precious assets i.e. Gas Transmission and Distribution Pipelines. SNGPL owns 9283 Kms of Transmission and 142,999 Kms of Distribution network. As major share of pipeline network is of steel which needs to be protected against the threats of corrosion phenomenon. Cathodic Protection has evolved as best engineering technique to protect the pipelines against Corrosion. Both sacrificial and impressed current CP systems with their pros and cons are there for the purpose of protection of Pipelines against corrosion in the Transmission and Distribution network of SNGPL. In order to protect the pipelines, 179 CP Stations in Transmission and 1666 CP Stations in Distribution are in operation. Our engineers are working hard to keep the CP system abreast by employing best monitoring and maintenance techniques for the protection of underground pipelines.

In distribution gas pipeline network, space and land constraints have always been a big hurdle in installation of CP system. Land constraints for installation of CP system have also been faced for the construction of CP room / enclosure. It has been very difficult to acquire land for construction of CP room / enclosure in city area, where land has turned to be commercial and thus demands higher leasing / purchasing costs.

We came across the solution for this issue





under the guidance of General Manager (Corrosion Control) Ahmad Jawad Khan in shape of Smart CP System minimizing the land as well as construction issues and also reducing the overall cost of CP Station. Our team led by Muhammad Tahir, Sr. Engineer (Corrosion Control), Faisalabad (T) along with Executive Engineer Arslan Shakoor, designed, installed and commissioned Pole Mounted CP system with MMO anodes. Two Pole Mounted CP Stations by utilization of Mixed Metal Oxides anodes were installed in Faisalabad region for protection of Distribution network against corrosion.

Need for the Development / Innovation

Following mentioned hurdles coerce us to innovate and apply different ideas:

- In case of conventional CP system, a CP room / large fencing enclosure is required for which a large piece of land up to one Marla is required. These difficulties have to be faced in acquisition of land for CP room, which cause undue delay in the provision of Cathodic Protection to the pipelines.
- A large boring machine with boom height up to 30 feet is required that makes it difficult to use near high Electric Transmission lines and other site constraints arising due to congestion in the city areas.
- Much time is wasted in acquisition of land and fulfilling legal requirements.
- In case of conventional CP system, the ground bed material has mammoth volume, its installation and handling is difficult.
- T/R unit is placed on Plinth at two feet height

which increase the risk of stealing of costly equipment.

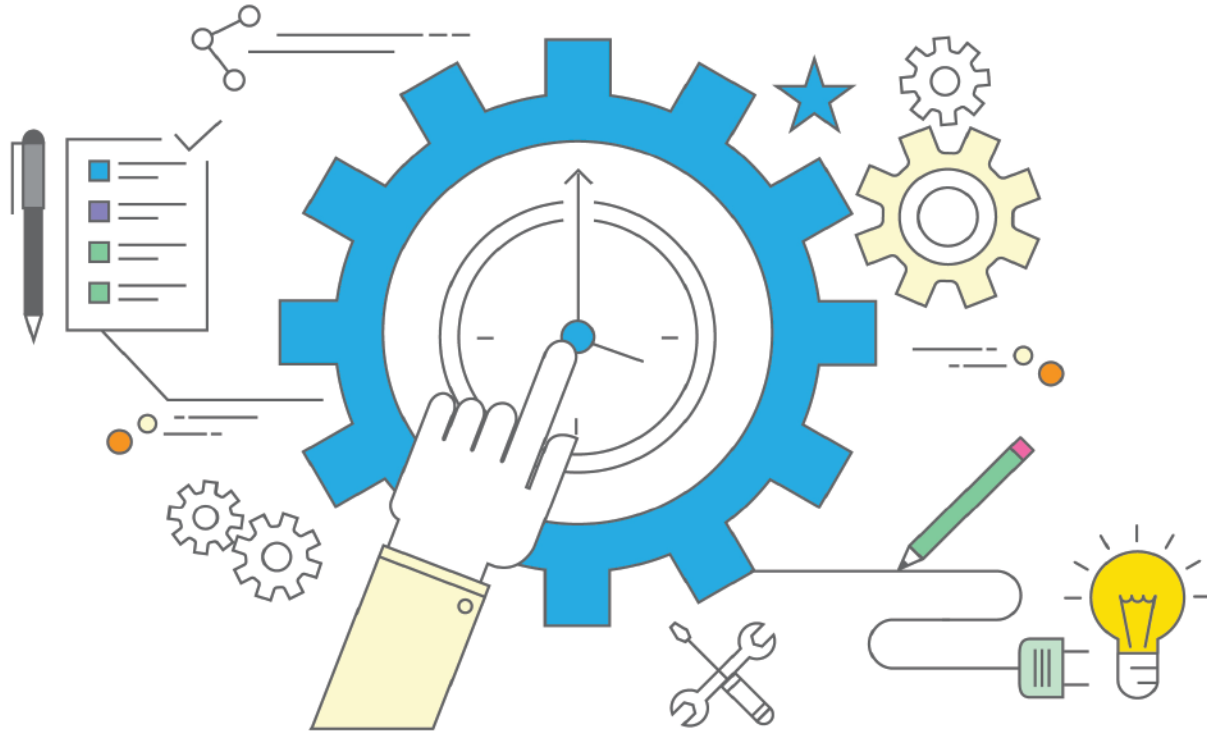
Salient Features

- No CP room / enclosure is required. A compact fencing enclosure mounted on 6" Pole is used.
- A small piece of land 4 x 4 feet is sufficient for erection and grounding of 6" Dia pole along with T/R unit enclosure.
- As a small piece of land is required so no difficulties were faced for acquiring the land eventually much time is saved.
- A small boring machine up to 10 feet height makes it convenient to use in confined and congested spaces of city areas.
- Since, the ground bed material has very lesser volume, installation and handling is easy.
- It is economical because the costs of material as well as installation have been reduced up to 50%.
- It yielded a very good output at very lesser ground bed resistance up to 0.35 Ohms.
- T/R unit are installed at 6-10 feet height which makes it more safe from stealing or reach of trespasser

In short, the pole mounted CP station with MMO anode is a smart, cost effective, easy to install and efficient in results and is the best choice for Corrosion control.

*The Writer is Senior Engineer
(Corrosion Control), Faisalabad (T)*

OPEN CORNER



SELF-DIRECTED TIME MANAGEMENT

Muhammad Usman Iftikhar

More Time... Few More Minutes... Few More Moments... "More" one thing everyone wants, and yet it's impossible to attain. But what if we could free up significant time maybe as much as 20% of our workday to focus on the responsibilities that really matter?

In order to become more productive, eliminate or delegate unimportant tasks and replace them with value-added ones. According to researches knowledge workers spend almost 41% of the time on discretionary activities that offer little personal satisfaction and could be handled competently by others.

So why do they keep doing them? Because taking responsibility of the whole task is much easier than doing it in actual. Most of the professionals impulsively stick to tasks that make them feel busy while our bosses, constantly striving to do more with less, pile on as many responsibilities on the team members as they're willing to accept.

Knowledge workers can make themselves more productive by thinking consciously about how they spend their time; deciding which tasks matter the most to them and their organizations; and dropping or creatively outsourcing the rest.

Employees can identify low-value tasks and decide whether to drop, delegate or redesign tasks.

Identify Low-value Tasks

Out of all the daily activities, decide which one is / are:

- (a) not that important to either you or the firm and
- (b) relatively easy to drop, delegate, or outsource.

Research suggests that at least one-quarter of a typical knowledge worker's activities fall into both categories, so one should aim to find up to 10 hours of time per week.

Decide whether to Drop, Delegate, or Redesign

Sort the low-value tasks into three categories:

- i. Quick Kills (things one can stop doing now with no negative effects),
- ii. Off-load Opportunities (tasks that can be delegated with minimal effort), and
- iii. Long-term Redesign (work that needs to be restructured or overhauled).

Study shows that participants found that this step forced them to reflect carefully on their real contributions to their respective organizations.

The goal, of course, is to be an efficient and effective team member. So, the next step is to determine how to best make use of the time that has been saved. For this, it is important to write down two or three things one should be doing but aren't, and then keep a log to assess whether one is using the time more effectively.

Although this process is entirely self-directed, it is vital to share plan with a boss, colleague, or mentor. Explain which activity one is getting out of and why. And agree to discuss what has been achieved in few weeks time.

While thinking about professional success, one should think about the strategies and behaviours that people exemplify when at work. One should think about what people do during the 9-5 working hours, and whether they extend those hours by coming in early or staying late to tackle projects. What they do when they get home, or on weekends, when they're away from the office and away from their computers. But here's the thing: it should.

How people spend their free time can actually have a big impact on their success in the professional world. Successful people tend to spend their free time in these seven ways (and more, of course), so read below and find out why:

Exercise

Physical exercise is important for both physical and mental health. Taking a half hour after work or on a weekend can get the blood pumping, get the endorphins flowing, and revitalize the spirit. Build muscle, burn calories, and oxygenate the brain, giving release after a day of stress. Exercising regularly also helps to remain disciplined, which can be valuable in a demanding work environment, and can reduce the long-term effects of stress as well, meaning regular exercisers tend to be less stressed about their jobs. One also looks better and feels better, which gives a greater confidence.

Reading

It is a lifelong skill, and successful people never stop reading books. Whether it's fiction or nonfiction, books help in giving a greater understanding of the world around. They introduce us to new characters, new environments, new cultures, new philosophies, and new ideas, and might even help to build new skills (if one is reading nonfiction, at least). Similarly, reading regularly helps to build vocabulary and semantic comprehension, giving better communication skills and something to make small talk about during those particularly awkward business meetings.

Volunteer Works

Volunteering, no matter where or how to do it, is beneficial for the community. Whether it is helping to clean up a highway, working in a soup kitchen, or providing mentorship to a group of young professionals, the time goes a long way

toward improving the community around.

Professional / Social Networking

Many networking events exist outside the realm of corporate hours. They include weekend breakfasts, after-hours gatherings for conversation and usually food and drinks. Successful people are willing to step outside their comfort zones in an effort to meet new people, regardless of any professional circumstances surrounding that effort. They're not necessarily interested in meeting people to land new sales or find a new employee, instead, they simply like talking to people and meeting people, and success naturally follows them from there. The wider is the network of contacts, the more opportunities shall come down the road.

Having / Nourishing Hobbies

Focusing exclusively on work might seem like a fast track to success. With nothing else distracting us, one can funnel the full efforts into job and do in one week what would take most people two. But this approach has a nasty downside; it stresses out, sets up for burnout, and prevents from developing skills in other areas. Finding and pursuing a hobby, on the other hand, helps to relieve stress, put the job in perspective, and build skills that complement when it is used at work. It's a breath of fresh air that keeps us grounded, and if it's a social hobby, also offers networking opportunities.

Spending Time with Friends and Family

It is implied in the last point but reiterated it more strongly here: the job isn't everything. Focusing too much on the career is self-sabotage, no matter how counterintuitive that might sound. If we intend to be successful in life, then we have to prioritize our personal relationships, our bond with friends and family members. No matter how much we want to be successful and climb the corporate ladder quickly, we can't neglect our friends and family to do it.

If we don't spend our free time like this, it doesn't mean we have no chance of being successful. However, picking up some of these strategies can improve our abilities, improve our mindset, and expand our network to the levels that will increase our chances for success in the workplace. Start incorporating a few of them into free time routines and that might bring surprising results.

*The Writer is Deputy Chief Officer (T&D)
at SNGTI, Lahore.*

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CUSTOMER SERVICES



E-KACHEHRI Providing Solutions

Under the directives of Prime Minister Performance Delivery Unit (PMDU), Sui Northern Gas has been organizing E-Kachehri for more than one year now. The Company's consumers rely on E-Kachehri for redressal of their grievances more than any external platform.

Like every month, E-Kachehri took place on

regional as well as Head Office levels. The Senior Management listened to the complaints and directed relevant officials for immediate action. Consumers were assured that their issues will be resolved in minimum possible time. Regional Heads also attended the E-Kachehri via video link.



Lahore



Gujranwala

all IN THE FAMILY

SUPERANNUATION

SNGPL and the Editorial Team of "The Pride" are thankful to the following employee for the services he rendered. We wish all the best for his future.



Munawar Ali
Deputy Chief Accountant (Compliance)
Head Office



Elder Brother of **Zia Uddin Sajjad Malik**, Ex – General Manager (Accounts), Head Office,
passed away on 14 May 2022

Mother of **Nadeem Akhtar**, Chief Engineer (Metering), Faisalabad (T),
passed away on 06 May 2022

Mother of **Muhammad Abid**, Senior Accountant (Treasury), Islamabad (D),
passed away on 07 May 2022

Mother of **Ali Zawar Akhtar**, Senior Accountant (Treasury), Faisalabad (D),
passed away on 27 May 2022

Gul Khan Jadoon, Executive Officer (Law), Abbottabad (D),
passed away on 18 May 2022

Mother of **Shahid Siddique Ahmad**, Executive Officer (Customer Services), Head Office,
passed away on 10 May 2022

Father of **M. Haroon Malik**, Executive Officer (Sports), Head Office,
passed away on 01 May 2022

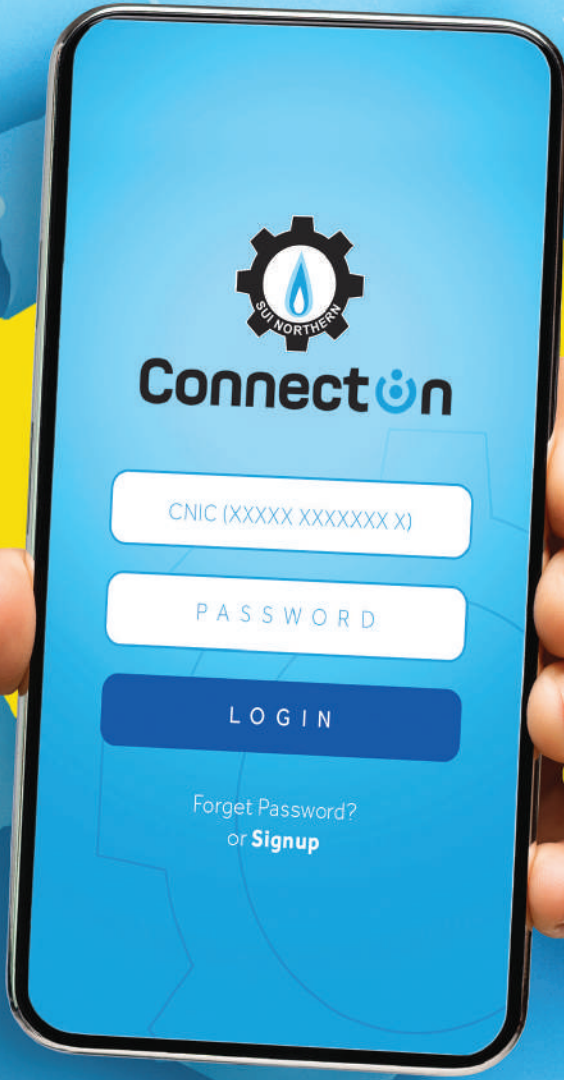
Elder Brother of **Tahir Mehmood**, Technical Officer (Corrosion Control), Faisalabad (T),
passed away on 13 May 2022

دنیا جدید ہو رہی ہے
تو ہم کیوں پیچھے رہیں

Connect

ایپ اب ایڈوانسڈ فیچرز کے ساتھ

آپ ہوں کہیں بھی، کبھی بھی آن لائن سہولیات سے فائدہ اٹھائیں



گیس کنکشن کی درخواست



گیس بل کی ادائیگی



شکایات کا اندراج



گیس بل کی مکمل ہسٹری



ایپ ڈاؤن لوڈ کرنے کیلئے
QR کوڈ سکین کریں

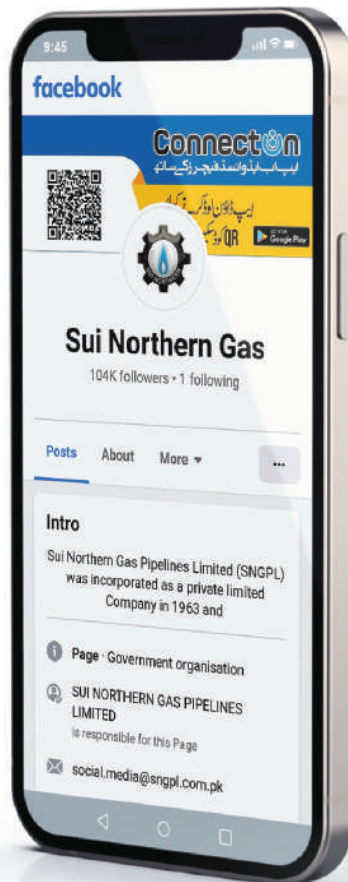
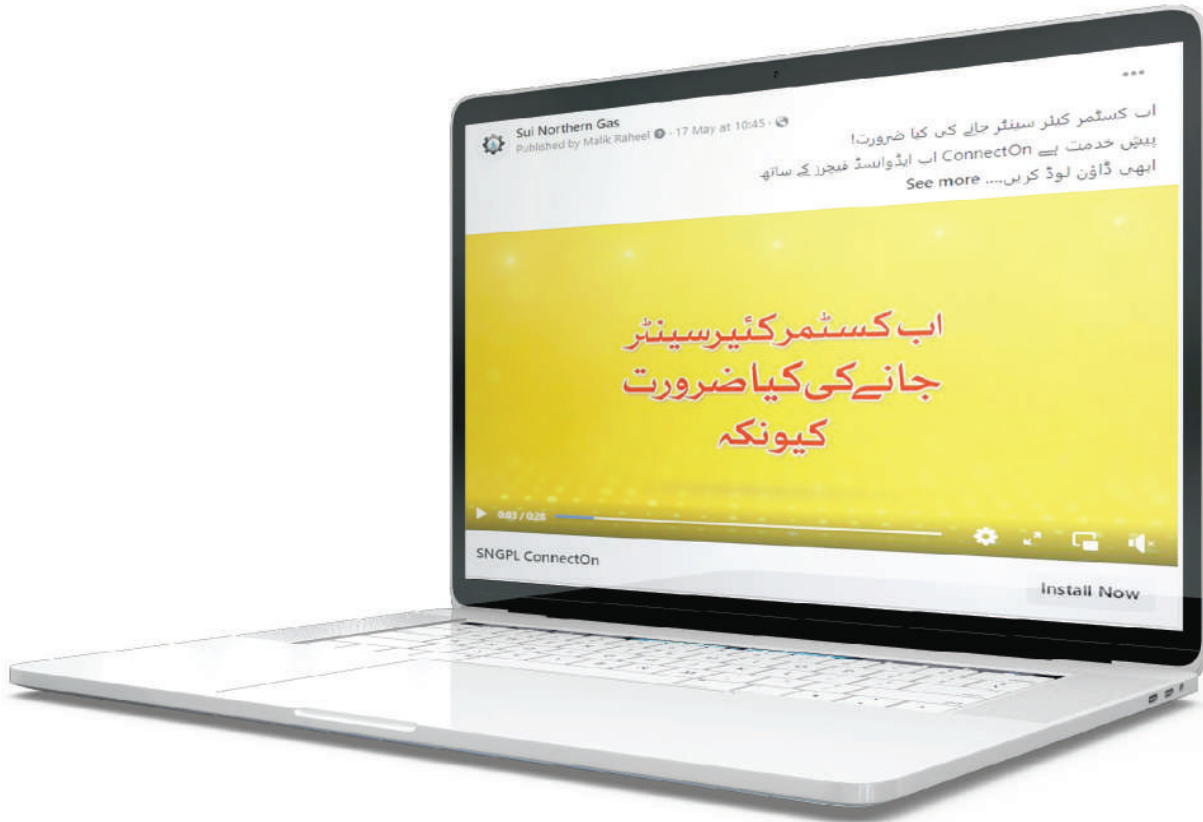


سوئی ناردرن گیس
Sui Northern Gas

میڈیا افئیرز ڈیپارٹمنٹ | Media Affairs Department

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صارفین کے لئے مزید سہولت

سوئی ناردرن کی کنیکٹ آن ایپ میں جدید فیچرز متعارف

میڈیا اینفیر زڈ پرائنٹ

میں مزید بہتری لانے اور نئے فیچرز شامل کرنے کے منصوبے پر کام کا آغاز کیا۔ ان نئے اور جدید فیچرز پر مبنی اپ گریڈڈ ”کنیکٹ آن ایپ“ کو رواں ماہ لانچ کیا گیا۔ اب صارفین اس ایپ کے ذریعے کنکشن کے لیے درخواست جمع کروانے کے علاوہ گیس بل کی ادائیگی، بل ہسٹری کی معلومات بھی جان سکتے ہیں۔ اس کے علاوہ اس ایپ میں صارفین کو کسی بھی قسم کی شکایات کے اندراج کی سہولت بھی فراہم کی گئی ہے۔

جہاں ایک جانب کنیکٹ آن ایپ سے صارفین کو بہت سی سہولتیں میسر ہوئی ہیں وہیں اس کے متعارف ہونے سے سوئی ناردرن کسٹمر سینٹر پر بھی بوجھ میں کمی آئے گی جس سے ان سینٹرز پر خدمات کے معیار کو اور بھی بہتر بنایا جاسکے گا۔

سوئی ناردرن گیس نے ہر دور میں صارفین کی سہولت کے لیے ٹیکنالوجی کی مدد سے بہترین اقدامات کیے ہیں اور یہی وجہ ہے کہ پاکستان کے پوٹنٹی شیعے میں ٹیکنالوجی کے استعمال کے حوالے سے سوئی ناردرن دیگر اداروں سے کہیں آگے ہے۔ اسی سلسلے کو آگے بڑھاتے ہوئے کچھ عرصہ قبل سوئی ناردرن نے ”کنیکٹ آن ایپ“ متعارف کروائی تھی۔ اس ایپ کا مقصد صارفین کو گھر بیٹھے گیس کنکشن کی آن لائن درخواست جمع کروانے کی سہولت فراہم کرنا تھا۔ صارفین کی جانب سے ایپ کا بھرپور خیر مقدم کیا گیا اور چند ہی دنوں میں گوگل پلے اسٹور سے دس ہزار سے زائد افراد نے یہ ایپ ڈاؤن لوڈ کی۔ صارفین کا حوصلہ افزا رد عمل دیکھتے ہوئے سوئی ناردرن گیس نے اس ایپ

پیام ایم ڈی



حال ہی میں ختم ہونے والا سالانہ سپورٹس گالا کمپنی کے اندر صحت مند سرگرمیوں کو فروغ دینے کے ساتھ ساتھ کمپنی کے ملازمین کی صلاحیتوں کو نکھارنے میں ایس این جی پی ایل کے کردار کا منہ بولتا ثبوت ہے۔ کھیلوں میں حصہ لینا صحت مند ذہنیت کی علامت ہے اور یہ دباؤ کے حالات میں بہتر کارکردگی کی صلاحیت میں اہم کردار ادا کرتا ہے۔ کھیل ہمیں عاجزی، ٹیم ورک اور بہترین کارکردگی کا جذبہ بھی سکھاتا ہے۔ یہ مطلوبہ اہداف کے حصول کے لیے حکمت عملی، ہم آہنگی، ہمت اور عزم پیدا کرتا ہے۔

میں نے سالانہ سپورٹس گالا میں بہت باصلاحیت افراد کو شرکت کرتے دیکھا ہے جو ہمارے کھیلوں کے مستقبل اور ساتھی کارکنوں کی صحت کے لیے بہت حوصلہ افزا ہے۔ یہ ہماری ذمہ داری ہے کہ ہم ان کھلاڑیوں کو مزید سہولیات فراہم کریں تاکہ ان کی صلاحیتوں کو مزید بہتر بنایا جاسکے۔ مجھے اس ایونٹ میں خواتین کھلاڑیوں کی بھرپور شرکت دیکھ کر خوشی ہوئی ہے اور مجھے امید ہے کہ مستقبل

میں اس طرح کے ایونٹس میں ان کی شرکت بڑھے گی۔ میں ان تمام لوگوں کو مبارکباد دینا چاہوں گا جنہوں نے مختلف مقابلوں میں حصہ لیا اور کامیابی حاصل کی، اور ان لوگوں کو بھی جنہوں نے کسی بھی حیثیت میں ایونٹ کے انعقاد میں حصہ لیا۔

مجھے امید ہے کہ ادارے کے روزمرہ کے کام کرنے میں اسی طرح کے جوش، ولولے اور ٹیم ورک کا مظاہرہ کیا جائے گا تاکہ ہم دوبارہ اپنے شاندار دنوں کی طرح اپنی کسٹمر سروسز کو مثالی بناسکیں اور آپریشنز کو مزید تیز کر سکیں۔

میرا وژن ایس این جی پی ایل کی طرف سے فراہم کی جانے والی خدمات کی مکمل ڈیکھ بھال و نگرانی ہے تاکہ ہمارے صارفین مکمل طور پر مطمئن ہوں۔ ہم نے "ConnectOn" موبائل ایپلیکیشن متعارف کرائی تھی جس نے صارفین کو گیس کنکشن کی درخواست جمع کرانے کی سہولت دی۔ ہم نے حال ہی میں اس میں توسیع کی ہے جس میں اب بل کی ادائیگی، بلنگ کی تاریخ اور شکایات درج کرنے سے متعلق خصوصیات شامل ہیں۔

ادارتی نوٹ

ایس این جی پی ایل کا سالانہ سپورٹس گالا حال ہی میں لاہور میں منعقد ہوا۔ ان گیمز کا افتتاح ٹیچنگ ڈائریکٹر ایس این جی پی ایل علی جے ہمدانی نے واپڈ اسپورٹس کمپلیکس لاہور میں منعقدہ ایک پروکارا افتتاحی تقریب میں کیا۔ اس موقع پر ایم ڈی ایس این جی پی ایل علی جے ہمدانی نے کہا کہ کھیل ذہنی اور جسمانی تندرستی اور ذہن میں متحرک رکھنے کے لیے بہت ضروری ہیں۔ ایم ڈی ایس این جی پی ایل نے کہا کہ کھیل ہمیں کامیابی اور ناکامی کو قبول کرنے اور زندگی میں آگے بڑھتے رہنا سکھاتے ہیں۔ ٹیچنگ ڈائریکٹر نے خواتین کھلاڑیوں کی شرکت کو سراہا اور امید ظاہر کی کہ گیمز میں خواتین کی شرکت ہر سال بڑھتی رہے گی۔ انہوں نے کہا کہ کمپنی رجسٹرڈ سطح پر بھی اسی طرح کی سرگرمیوں کی حمایت اور فروغ دے گی۔

پوری کمپنی میں ڈیجیٹلائزیشن کے عمل میں تیزی سے اضافہ ہوا ہے۔ کمپنی اپنے صارفین کی سہولت کے لیے جدید ٹیکنالوجی کو اپنا رہی ہے۔ اس سلسلے میں، "ConnectOn" ایک موبائل ایپلیکیشن ہے جو ہمارے صارفین کو نئے گیس کنکشن کے لیے درخواست دینے، بلوں کی ادائیگی، بلنگ کی تاریخ چیک کرنے اور آن لائن شکایات درج کرنے کی سہولت فراہم کرے گی۔ اس سے صارفین کو گھروں میں بیٹھ کر بہت سی خدمات حاصل کرنے میں آسانی ہوگی۔ مزید یہ کہ اس سے کمپنی کے کسٹمر سروس سینٹر پر بوجھ بھی کم ہوگا۔

پاکستان انرجی ریفارم سمٹ 2022 حال ہی میں اسلام آباد میں منعقد ہوا۔ اس اجلاس میں پاکستان کے سابق وزیراعظم شہباز خان عباسی نے شرکت کی۔ وفاقی وزیر توانائی (پاور ڈویژن) خرم دیکٹر خان، وزیر مملکت برائے توانائی (پٹرولیم ڈویژن) ڈاکٹر صدق ملک، ٹیچنگ ڈائریکٹر سوئی ناردرن گیس علی جے ہمدانی اور دیگر نامور مقررین نے بھی شرکت کی۔ ایم ڈی ایس این جی پی ایل نے اپنے خطاب میں مقابلے اور ضابطے کے حوالے سے حکومت پاکستان کے اصلاحاتی ایجنڈے کو نافذ کرنے کے لیے مختلف حکمت عملیوں پر تبادلہ خیال کیا۔ انہوں نے گیس مارکیٹ لبرلائزیشن کو درپیش چیلنجز اور ان کو ختم کرنے کی حکمت عملی پر بھی روشنی ڈالی۔

سید جواد نسیم
چیف ایڈیٹر

پرائیڈ

اسیٹن این جی پی ایل کا ترجمان جریدہ

جلد ۱۵ شمارہ ۰۳ مئی ۲۰۲۲ء

سورق

پیرن انچیف علی جے ہمدانی
چیف ایڈیٹر سید جواد نسیم
ایڈیٹر امجد اکرام میاں
ادارتی ٹیم تنویر یعقوب
آصف ثکلیل
جہانگیر علی سندرانہ

شائع کردہ: پی آر اینڈ پبلیکیشنز سیکشن، میڈیا افیئرز ڈیپارٹمنٹ

04 ادارتی نوٹ

05 پیام ایم ڈی

06 سورق



06

ConnectOn ایپ اب ایڈوانسڈ فیچرز کے ساتھ

اپنی رائے ہم تک پہنچائیے:

میڈیا افیئرز ڈیپارٹمنٹ، سوئی ناردرن گیس پائپ لائنز لمیٹڈ،
گراؤنڈ فلور، ایل ڈی اے پلازہ، ایئرپورٹ روڈ، لاہور۔

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ہمارے سب سے زیادہ پڑھنے والے مضمون
سب سے زیادہ پڑھنے والے مضمون
کوئی بھی مضمون نہیں ہے۔



نوٹ:

ادارتی ٹیم کا مضمون نگاروں/ایڈیٹرز/ایڈوانسڈ فیچرز کے ساتھ
نگاروں/ایڈیٹرز/ایڈوانسڈ فیچرز کے ساتھ
داری ادارتی ٹیم پر جانے نہیں ہوگی۔

اولین ترجیح کورونا سے محفوظ پاکستان

سوئی ناردرن کے ملازمین کے لیے دفاتر میں ویکسینیشن

وزیراعظم پاکستان کے کورونا ریلیف فنڈ کے لیے 38 ملین روپے کا عطیہ

اوج شریف، سوئی ناردرن رگبی کیمپ اور نوشہرہ، خان گڑھ و دادو خیل

کسٹمر سروس سینٹر پر عوام الناس کے لیے ویکسینیشن سینٹر کا قیام

پنجاب اور خیبر پختونخواہ میں ضلعی ہیلتھ ڈیپارٹمنٹس کے لیے لاجسٹک سپورٹ



کورونا ویکسینیشن کے لیے رجسٹریشن انتہائی آسان ہے۔

بس 1166 پر اپنا کمپیوٹر ائزڈ قومی شناختی کارڈ نمبر بھیجیں اور ویکسینیشن کے لیے رجسٹر ہوں



سوئی ناردرن گیس

نیشنل کمانڈ اینڈ آپریشن سینٹر



ممنوعہ عام میں سوئی ناردرن گیس کی جانب سے جاری کیا گیا

جلد ۱۵
شمارہ ۰۳
مئی ۲۰۲۲ء

وِ پرائیڈ



اسی ایپ جی پی ایل کا ترجمان جریدہ

Connectn

ایپ اب ایڈوانسڈ فیچرز کے ساتھ

آپ ہوں کہیں بھی، کبھی بھی
آن لائن سہولیات سے فائدہ اٹھائیں



گیس بل کی ادائیگی



گیس کنکشن کی درخواست



گیس بل کی مکمل ہسٹری



شکایت کا اندراج

ایپ ڈاؤن لوڈ کرنے کیلئے QR کوڈ سکین کریں

