



THE PRIDE

OFFICIAL NEWSLETTER OF SNGPL

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July 2025

SENIOR MANAGEMENT OF SNGPL VISITED THE RAWALPINDI CHAMBER OF COMMERCE AND INDUSTRY





سوئی ناردرن گیس
Sui Northern Gas

میڈیا افیئرز ڈیپارٹمنٹ | Media Affairs Department

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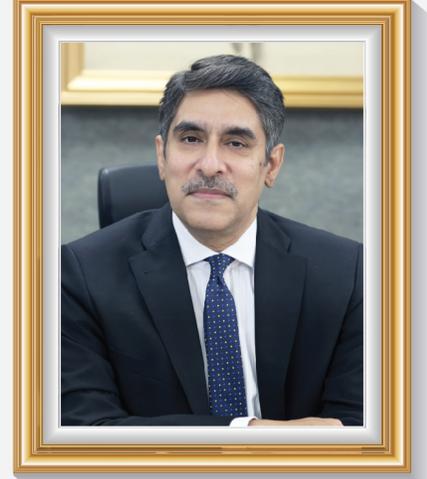
MANAGING DIRECTOR

At Sui Northern, our customers are at the heart of everything we do. Providing reliable gas distribution is our core mission, but delivering exceptional customer services is what truly defines our success. We understand that our customers rely on us not only for safe and uninterrupted gas supply but also for responsive and effective support whenever issues arise.

To further strengthen our commitment to our customers, Senior Management of the Company has recently undertaken a series of visits to various Chambers of Commerce and Industry offices. These visits are a vital part of our proactive approach to engage directly with business communities, listen to their concerns and collaboratively resolve any challenges related to gas distribution and customer services.

By fostering open dialogue and partnership with these key stakeholders, we aim to enhance the overall customer experience, streamline service delivery and ensure that our operations continue to support the growth and prosperity of the businesses and communities we serve.

At SNGPL, we remain dedicated to continuous improvement and innovation in customer service, recognizing that our success is intrinsically linked to the satisfaction and trust of our valued customers.



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Share your feedback with us:
Media Affairs Department,
Sui Northern Gas Pipelines Limited,
Ground Floor, LDA Plaza,
Egerton Road, Lahore.
☎ 042-9920 4338
☎ 042-9920 1317
@ media.affairs@sngpl.com.pk
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COVER STORY



SENIOR MANAGEMENT OF SNGPL VISITS THE RAWALPINDI CHAMBER OF COMMERCE AND INDUSTRY

Senior Management of Sui Northern Gas Pipelines Limited (SNGPL) visited the Rawalpindi Chamber of Commerce and Industry. The main agenda was to facilitate the valuable consumers and resolution of their issues. The Senior Management briefed the members of Chamber about the reforms and achievements made by Sui Northern Gas regarding different projects in Rawalpindi Region. Saqib Arbab, DMD (Operations);

Faisal Iqbal, DMD (Services); Syed Jawad Naseem, Sr. General Manager (Sales) and Taj Ali Khan, Sr. General Manager (Distribution – North) were present on the occasion.

Rawalpindi Chamber of Commerce and Industry appreciated the efforts of Sui Northern Gas for the various initiatives being taken to facilitate the consumers.





SPORTS



SUI NORTHERN EXCELS IN THE SPORTS ARENA

Amjad Hussain & Muhammad Haroon

SQUASH: 9TH JAHANGIR KHAN PSA SERIES CHALLENGER 3K

Tayyab Aslam, SNGPL's squash icon and former Pakistan No. 1, made a stunning comeback by winning the 9th Jahangir Khan PSA Series Challenger 3K, held at Karachi. Returning stronger after an injury setback, Tayyab lived up to his top billing as the tournament's No. 1 seed, displaying grit, skill and consistency throughout the event. His dominant performance and eventual title win not only reaffirmed his place among Pakistan's squash elite but also brought immense pride to SNGPL Sports and fans across the country.



SQUASH: FIRST RICH NATIONAL JUNIOR WOMEN SQUASH CHAMPIONSHIP

Sadia Gul, the rising squash sensation and pride of SNGPL, claimed victory at the First Rich National Junior Women Squash Championship held at Karachi. Her outstanding performance, marked by determination, discipline and sheer talent, earned her the title and the admiration of squash fans nationwide. Sadia's achievement reflects not only her personal dedication but also SNGPL's unwavering commitment to developing young sporting talent and promoting excellence in women's sports.



TENNIS: 21ST WESTBURY NATIONAL SENIOR AND JUNIOR TENNIS CHAMPIONSHIP

SNGPL delivered a remarkable performance at the 21st Westbury National Senior and Junior Tennis Championship, 2025 held at Karachi, securing an impressive five Gold and three Silver medals. Leading the charge was Ahtesham Humayoun with three titles including Men’s Singles, U-18 Singles and U-18 Doubles - showcasing his versatility and dominance. Rising stars Rashid Ali Bachani and M. Hassan Usmani also brought pride to the team, contributing to the medal tally with stellar performances. Special appreciation goes to Coach Humayoun Pervaiz for his dedicated mentorship. This victory is a testament to SNGPL’s strong tennis program and continued excellence in national sports.



TENNIS: SOHAIL UNIVERSITY NATIONAL JUNIOR AND SENIOR TENNIS CHAMPIONSHIPS

Team SNGPL delivered another outstanding performance at the Sohail University National Junior and Senior Tennis Championships 2025, bringing home four Gold and four Silver medals in a brilliant showcase of young talent and determination. Star performer Ahtesham Humayoun claimed triple glory with titles in Men’s Singles (Local), U-18 Singles and U-18 Doubles (with Asad Zaman). Rashid Ali Bachani added to the gold tally with his U-12 Singles win, while talented Hassan Usmani contributed to a strong silver finish in U-18 category. This achievement reflects SNGPL’s deep commitment to nurturing tennis excellence and empowering the next generation of champions.



TENNIS: 2ND KC – JINCO SOLAR OPEN NATIONAL TENNIS CHAMPIONSHIP, 2025

SNGPL’s rising tennis stars delivered outstanding performances at this tournament as well.

- Soha Ali, won the following medals.
 - Women’s Singles Final
 - Under-18 Singles Final
 - Under-18 Doubles Final
- Ahtesham Humayun (SNGPL)
 - Winner U-18 Singles
- Hassan Usmani (SNGPL) and Yahya
 - Winners U-18 Doubles
- Rashid Ali Bachani (SNGPL)
 - Winner U-14 Singles



The Writers are Deputy Chief Accountant (Finance) and Senior Officer (Sports) at Head Office.



REGIONAL MANAGER (GUJRAT) VISITS THE GUJRAT CHAMBER OF COMMERCE AND INDUSTRY

Regional Manager (Gujrat), Rizwan Mushtaq, had a meeting with the business community of Gujrat at Gujrat Chamber of Commerce and Industry. The President, Gujrat Chamber of Commerce and Industry, warmly welcomed the Regional Manager and briefed him on the Chamber's key initiatives and services aimed at facilitating the industrial and commercial sectors of Gujrat. He also highlighted the pressing concerns of the local business community, particularly those related to the pottery sector.

Regional Manager (Gujrat), Rizwan Mushtaq, appreciated the efforts of Chamber in serving the business community of Gujrat. He assured his full

cooperation and support to the business community, committed to resolving their issues. During the meeting, the Regional Manager highlighted several key initiatives undertaken to improve gas supply in the region. He shared that the Chah Tarang to Pak Fan gas pipeline project, costing PKR 250 million, has been successfully completed. He further informed that a proposal for the extension of Shah Daula to Ghari Ahmadabad pipeline by 1.6 kilometers has been formally submitted and the process is underway. This project shall address the gas supply issues in that area and ensure better service to industrial consumers.





BOOK REVIEW: THE INCLUSION EQUATION BY DR. SARENA H. HUANG

Muhammad Usman Iftikhar

As Sui Northern Gas Pipelines Limited (SNGPL) advances in its mission to provide energy for life, its internal culture must evolve in parallel to reflect inclusivity, innovation and interconnectedness. In this context, *The Inclusion Equation* by Dr. Sarena H. Huang delivers a pragmatic framework supported by lived experience, contemporary research and actionable strategies - particularly relevant for executives of SNGPL responsible for setting cultural direction and driving performance through people.

About the Author

Dr. Serena H. Huang is an award-winning Executive Coach, Speaker and Thought Leader in Workplace Well-Being, Employee Engagement and Inclusive Leadership. With a doctorate in psychology

from Yale University and extensive leadership experience in Fortune 500 companies, Dr. Huang brings credibility and empathy to the multifaceted topic of inclusion. For corporate leaders navigating change and managing diverse teams, her voice resonates with authenticity and authority.

“People don’t leave jobs - they leave cultures.”

What is Inclusion Equation

The *Inclusion Equation* proposes that inclusion is not merely a corporate value, it is a capability that leaders must actively develop and sustain. The "equation" in the title symbolizes a strategic synthesis of empathy, psychological safety, leadership intentionality and data-driven insights. Dr. Huang positions inclusion as a business-critical function. She argues that inclusive leadership is directly correlated with employee well-being, creativity, retention and

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ultimately, organizational performance. Her approach is both philosophical and actionable, making it particularly valuable for executives balancing strategy with people-centric policies.

The book is divided into four main sections:

- Understanding Inclusion
- Leading with Empathy
- Building Psychological Safety
- Creating Sustainable Inclusion

Each section is supported by real-world narratives followed by reflective questions and leadership tools. Let us explore the salient points and implications for a public-sector utility company like SNGPL.

Understanding Inclusion

Dr. Huang begins by elaborating the common misconceptions about inclusion, such as the idea that it is synonymous with diversity or limited to representation. She makes a powerful distinction: diversity is about “who is in the room,” while inclusion is about “how they feel in the room.”

This has direct resonance for SNGPL, an organization that spans geographical, generational and functional diversity. Inclusion, therefore, becomes the glue that binds the workforce across provincial, departmental and hierarchical lines.

Leading with Empathy

One of the book’s strongest sections focuses on the role of empathetic leadership. Dr. Huang writes, “Empathy is not weakness, it is strategic insight into the lived realities of your workforce.” Empathy is explored here not as an intellectual trait but as a learnable leadership skill. She offers frameworks such as “Empathy Mapping” and “Reflective Inquiry” to help leaders understand employees’ unspoken needs.

At SNGPL, where executives often manage large teams involved in technical, field and administrative operations, this reminder is significant. Leaders who engage in active listening, transparent communication and acknowledgment of employee voices build trust which is the foundation of high-performing teams.

Building Psychological Safety

Psychological safety, defined as the belief that one can speak up without fear of punishment or humiliation, is essential to innovation, engagement and accountability.

In this section, Dr. Huang references the groundbreaking work of Harvard’s Amy Edmondson and contextualizes it with her own case studies. One of the stories involves a manufacturing company where line workers were empowered to report safety hazards without fear resulting in a dramatic drop in operational

disruptions. At SNGPL, encouraging bottom-up communication and feedback from field staff, engineers and support employees can be a game-changer in preventing near-misses and enhancing operational resilience.

Creating Sustainable Inclusion

Dr. Huang closes the book with a call for systemic change. Sustainable inclusion, she argues, must be embedded into systems, policies, performance metrics and leadership accountability structures. One-off workshops or token gestures are inadequate.

She recommends the following levers for creating institutional change:

- Measuring belonging, psychological safety and equitable access to opportunities.
- Encouraging honest, two-way communication with teams.
- Using narratives from diverse voices to create empathy across the organization.
- Equipping leaders with inclusive capabilities through coaching, mentoring and behavioral reinforcement.

These strategies align with SNGPL’s ongoing efforts toward modernization, digital transformation and HR excellence. The inclusion lens will only strengthen our existing initiatives.

Each of these quotes can serve as a discussion starter within leadership circles, HR policy meetings and employee forums.

Reflections for SNGPL Executives

Dr. Huang’s work aligns well with SNGPL’s values of integrity, care, teamwork and excellence. Moreover, it offers an opportunity to take our leadership ethos to the next level not by adding more to our plates, but by rethinking how we lead.

Conclusion

The Inclusion Equation by Dr. Sarena H. Huang is not just a book, it is a leadership mirror. It challenges the assumptions, sharpens empathy and equips with the tools to foster inclusive, productive and resilient workplaces.

As SNGPL continues to grow and serve the nation, fostering an inclusive culture will not just be a moral imperative, it will be a strategic differentiator. This book is a compelling guide for any leader serious about creating workplaces where everyone feels valued, heard and empowered to contribute.

Highly recommended reading for all SNGPL Executives.

The Writer is Deputy Chief Officer (Training & Development), SNGTI, Lahore.

MANAGEMENT COMMITTEE OF SUI NORTHERN GAS PIPELINES LIMITED (SNGPL)



Sitting from Left to Right

Imran Yousaf Khan (SGM – Distribution South), **Syed Jawad Naseem** (SGM – Sales),
Saqib Arbab (DMD – Operations), **Amer Tufail** (Managing Director), **Faisal Iqbal** (DMD – Services),
Abdul Rauf Awan (SGM – HR), **Taj Ali Khan** (SGM – Distribution North)

Standing from Left to Right

Muhammad Riaz (Chief Information Officer), **Khurram Ayyub Khan** (SGM – Projects),
Muhammad Shuaib ur Rehman (SGM – Compression), **Kabeer Ahmad Tahir** (SGM – Transmission),
Farrukh Majeed Bala (SGM – Engineering Services), **Shahid Mahmood Nisar** (SGM – Procurement & Stores),
Imtiaz Mehmood (SGM – Corporate Affairs / Company Secretary), **Aamir Latif** (Head of Internal Audit),
Kamran Akram (Chief Financial Officer), **Wasim Ahmed** (SGM – Strategy & Compliance)



GLIMPSES



Aurangzeb Khan Khichi, Federal Minister for National Heritage & Culture met Amir Tufail, MD SNGPL at his office.



Mian Khan Bugti, Parliamentary Secretary for Energy (Petroleum Division) met Amir Tufail, MD SNGPL at his office.

ALL IN THE FAMILY

اللہ وانا الیوم الرجوع

S M Anwar, Ex - Company Secretary, Head Office, passed away on 06 July 2025.

Mother of **Asif Naeem**, Incharge (Corporate Sales), Head Office, passed away on 06 July 2025

Father of **Mian M. Qaisar Yaqoob**, Incharge (Administration), Head Office, passed away on 13 July 2025.

Mehmood-ul-Hassan, Ex - Chief Officer (HR), Head Office, and Elder Brother of **Masood-ul-Hassan**, Ex - Senior Officer (Stores), Central Metering Shop, Kot Lakhpat, Lahore, passed away on 11 July 2025.

Wife of **Late M. Iqbal Bhatti**, Ex – Chief Officer (Admin), Head Office, passed away on 26 June 2025.

Mother of **Shahzad Yousaf**, Deputy Chief Officer (Customer Service – North), Head Office, passed away on 09 June 2025.

Father of **Muhammad Maqsood**, Senior Officer (Procurement), Head Office, passed away on 29 July 2025.

Father of **Zubair Khan**, Senior Engineer (QA), Peshawar (D), passed away on 24 July 2025.

Father of **Asma Munir**, Senior Officer (Audit), Bahawalpur (D), passed away on 22 July 2025.

Father of **Akmal Saeed Virk**, Executive Officer (Law), Sheikhupura (D), passed away on 05 July 2025

Son of **Muhammad Gulzar Khan**, Executive Engineer (Telecom), Multan (T), passed away on 04 July 2025

Nasrullah Baloch, Officer (Procurement), Shipping Office (Karachi), passed away on 17 June 2025.

Dil Muhammad Bhatti, Ex – Officer (Sales), Gujranwala (D), passed away on 23 June 2025.

Mother of **Shahbaz Khan Afridi**, Officer (Media Affairs), Head Office, passed away on 07 July 2025.

Mother of **Hina Umbreen**, Officer (Procurement), Shipping Office (Karachi), passed away on 13 July 2025

Father of **Zaheer Abbas Bangash**, Technical Officer (Metering), Islamabad (D), passed away on 11 July 2025.

بنیں ذمہ دار شہری بل ادا کریں فوری

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Sui Northern Gas Nearest Customer Service Center
 Account ID: 2227720007
 Meter No: 4,450
 Due Date: 25-07-2023

Sl. No.	Description	Rate	Quantity	Amount
1	Gas	15.11	100	1511.00
2	Gas	15.11	100	1511.00
3	Gas	15.11	100	1511.00
4	Gas	15.11	100	1511.00
5	Gas	15.11	100	1511.00
6	Gas	15.11	100	1511.00
7	Gas	15.11	100	1511.00
8	Gas	15.11	100	1511.00
9	Gas	15.11	100	1511.00
10	Gas	15.11	100	1511.00

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کے ذریعے اپنا گیس بل باآسانی جمع کروائیں

نوٹ: سہولت کاروں کی خدمات سے استفادہ کرنے کے لیے سہولت کاروں سے رابطہ کریں۔



سوئی ناردرن اور پی ٹی سی ایل گروپ کی مواصلات کے شعبہ میں اسٹریٹجک شراکت



ایس این جی پی ایل اور پی ٹی سی ایل گروپ، یوٹیلیٹی سروسز کی ڈیجیٹل تبدیلی کو بہتر کرنے کے لیے اپنی اسٹریٹجک شراکت کو مزید مضبوط بنا رہے ہیں۔

حال ہی میں دونوں اداروں کے مابین ایک اعلیٰ سطح کے وفد کی ملاقات ہوئی جس میں آپریشنل مہارت اور جدت کے مشترکہ عزم کی توثیق کی گئی۔ اس موقع پر ایس این جی پی ایل کی نمائندگی سینئر جنرل مینیجر (ایچ آر) عبدالرؤف اعوان نے کی، جبکہ پی ٹی سی ایل یو یون فون گروپ کی جانب سے گروپ چیف (بزنس سلوشنز) آصف احمد نے شرکت کی۔ ملاقات میں انفراسٹرکچر کی بہتری، جاری منصوبوں کی موثر تکمیل اور کاروباری عمل کی ڈیجیٹلائزیشن پر گفتگو کی گئی۔

پی ٹی سی ایل گروپ اور ایس این جی پی ایل مل کر ایسے جدید اور مستقبل کے تقاضوں سے ہم آہنگ حل متعارف کروا رہے ہیں جو قومی ترقی اور صارفین کو بہتر سہولیات کی فراہمی کو فروغ دیں گے۔



سوئی ناردرن گیس

Sui Northern Gas

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جو گیس چرائے گا

وہ

سزایائے گا



کمرشل یا صنعتی

میٹر کو نقصان پہنچانے پر

10 برس قید اور
50 لاکھ روپے جرمانہ

سوئی ناردرن گیس کے میڈیا افیئرس ڈیپارٹمنٹ نے ایک پبلک سروس میسج میں کہا ہے کہ گیس چوروں کی سزا سنائی جائے گی۔

SNGPL dismantles 4,500-metre illegal pipeline in Lower Dir SNGPL detects 325,000 gas pilferage cases, recovers Rs2.4b during crackdown

گیس چوری پر مزید 138 کنکشن منقطع، 54 لاکھ جرمانہ
ایک مقدمہ درج، کارروائی لاہور، راولپنڈی، پشاور، ملتان، گجرات، سندھ، خیبر پختونخوا، بلوچستان اور گلگت بلتستان میں جاری ہے۔

Over 180 gas connections disconnected in anti-theft drive SNGPL intensifies crackdown on gas pilferers

گیس چوروں کیخلاف آپریشن، مزید 138 کنکشن منقطع
54 لاکھ سے زائد کے جرمانے، لاہور میں 12 گھنٹہ کنکشن منقطع، ایک مقدمہ

214 gas connections severed, Rs2.7m fine imposed

پنجاب کے پی، اسلام آباد، یس چوری کیخلاف آپریشن جاری
مزید 2436 کنکشن منقطع، 2 کروڑ 87 لاکھ سے زائد کے جرمانے عائد
کارروائی لاہور، راولپنڈی، ملتان، پشاور، ریک، گجرات، سندھ، بلوچستان اور گلگت بلتستان میں جاری ہے۔

SNGPL intensifies crackdown on gas pilferers 'Massive action' kicks off against gas theft in Punjab, KP

گیس چوروں کیخلاف کریک ڈاؤن جاری، 182 گیس کنکشن منقطع، جرمانے
لاہور میں گیس کے غیر قانونی استعمال پر 2 کھرب سے زائد کے جرمانے عائد، 9 کنکشن منقطع کئے گئے

Factory's connection severed for using domestic meter
Unit found using gas worth Rs400,000 to Rs500,000 per month

گھریلو صارف کے

گیس چوری میں ملوث ہونے پر

6 ماہ قید اور
1 لاکھ روپے جرمانہ

گیس پائپ لائن کو

نقصان پہنچانے پر

14 برس قید اور
1 کروڑ روپے جرمانہ

لاکھوں روپے کے جرمانے



قید کی سزا



گیس تھیفٹ کنٹرول اینڈ ریکوری ایکٹ 2016ء کے تحت گیس کے غیر قانونی استعمال، گیس تنصیبات کے ساتھ چھپر چھپاڑ اور گیس منراہمی میں رکاوٹ پیدا کرنا قابل سزا جرم ہے

خبردار!

گیس چوری کی اطلاع 1199 پر دیں

جیلڈ ۱۸
شمارہ ۰۵
جولائی ۲۰۲۵ء

ویپرائیڈ



اسی ایس جی پی ایل کا ترجمان جریدہ

سوئی ناردرن اور پی ٹی سی ایل گروپ کی مواصلات کے شعبہ میں اسٹریٹجک شراکت

